



grm.mail

A NEWSLETTER FOR MEMBERS OF GRM NETWORKS

CONTACT

GRM Princeton
 1001 Kentucky St.
 Princeton, MO 64673
 Phone: 800-451-2301
 Hours: M-F, 8 am-5 pm

GRM Bethany
 3406 Miller St.
 Bethany, MO 64424
 Phone: 800-551-1930
 Hours: M-F, 8 am-5 pm

GRM Leon
 600 NW Church St.
 Leon, IA 50144
 Phone: 800-551-1940
 Hours: M-F, 8 am-5 pm

After Hours Call: 800-451-2360
 Internet Tech Support:
 800-721-2577

OFFICE CLOSURE

Our offices will be closed:

- November 11 for Veterans Day
- November 27 & 28 for the Thanksgiving Holiday
- December 25 for Christmas
- January 1 for New Years Day

CATCH THIS MOUSE TO WIN!



This mouse is hiding in a photo somewhere in this newsletter. Find it and call your local GRM office with the photo description to be entered in our "Mouse for Money" drawing for \$5.00 off your next bill. Good luck and we look forward to hearing from you! Congratulations to Paul and Ferne Shisler, Donna Masters, Loren Nish, Patricia Greenland, and Laverne Street for catching the mouse in our last issue!



GRM Networks is an equal opportunity provider and employer.

GRM Holds 2014 Annual Meeting

The GRM Networks 2014 Annual Meeting of shareholders was held August 20 at the Hal England Center in Princeton, MO. Reports were presented by President Gregg Davis, Secretary Bruce George, Treasurer John McCloud, and General Manager Ron Hinds.

Directors re-elected for three-year terms were Gregg Davis, Chula, MO; Mark Yungeberg, Princeton, MO; and Ray Meyer, Stanberry, MO.

After members signed in at the meeting, they were given a power cell that can be used to charge small devices. The new company mission statement, "GRM Networks is dedicated to delivering reliable, advanced communications technology while providing an exceptional customer experience. We are committed to promote and invest in our local communities.", was approved. Door prizes and proxy drawing prizes were awarded after the meeting.

Our thanks to everyone who attended the Annual Meeting. You can see more photos from the event on page 2.



GRM Networks Directors: (Pictured left to right) President Gregg Davis, Vice President Mark Yungeberg, and Assistant Secretary Ray Meyer.

WINNING MOMENTS FROM THE 2014 ANNUAL MEETING

We want to congratulate Lauren Russell for being awarded a \$2,500 Foundation for Rural Service/GRM Networks college scholarship and Mr. and Mrs. Lynn Cobb for winning the proxy drawing grand price of a 32" TV.



GRM Networks President Gregg Davis presents Ms. Lauren Russell with a \$2,500 scholarship check. Ms. Russell is from Linneus, MO, and is the daughter of Rick and Sherri Russell. She is pursuing a degree in the nursing field at Northwest Missouri State University in Maryville.



Nathan Evans, GRM Networks Princeton District Manager, presents Mr. and Mrs. Lynn Cobb of rural Princeton, MO, the proxy drawing grand prize of a 32" Element LED TV.

Customer Appreciation Events Were Filled With Food, Fun, and Freebies

The 2014 GRM Networks Customer Appreciation Events were held each Friday during the month of September, and nearly 1,300 people attended the four events. There was a Pre-Game Huddle Tailgate on September 5 in Princeton, a lunch on September 12 in Leon, a lunch on September 19 in Bethany, and a Pre-Game Huddle Tailgate on September 26 in Lamoni.

Customers who attended the events had a chance to sign up for more information on Skitter TV, coming soon to GRM Networks. If you would like to sign up for notifications about Skitter TV, email your name, address and contact phone number to web@grm.net, or call your local business office for more information.

Attendees also received either a lunch container or stadium seat cushion as a gift. Also one 32" Vizio Smart TV was given away at each event. Congratulations to the winners of the TVs! Thank you for your business!



(Pictured left to right) GRM Networks CSR Donna Lutzen with Diana Lawson and the TV she won in Princeton, MO.



Kevin Hatfield of Leon, IA, holds the TV he won at the Leon event.



(Pictured left to right) GRM Networks CSR Sharol Madison presents Becky Alexander with the TV she won at the event in Bethany, MO.



Customers enjoyed the meal provided at the Lamoni, IA event. Teresa Greenwood won the 32" Vizio TV.

2nd Quarter 2014 GRM Community Improvement Grants Awarded

GRM Networks has announced the 2nd quarter 2014 Community Improvement Grant Program recipients. They are as follows:

- 1. The Decatur County Community Emergency Response Team (CERT)** will spend their \$500 grant on two-way radios. The Decatur County CERT program is available to provide emergency response training and respond to emergencies within Decatur County, IA, and surrounding areas.
- 2. The Calamity Jane Players** of Princeton, MO, will use their \$500 grant to repair the local theatre building that was damaged during a recent storm.
- 3. The Northwest Region Workforce Investment Board/NCMC (NW WIB/NCMC)** applied their \$250 grant towards the Certified Work Ready Communities Summit. The meeting was held in Trenton, MO, on September 9, 2014, and focused on driving economic growth within an 18-county region of Northwest Missouri.

Since 1999, GRM Networks has awarded 199 grants to deserving community organizations in its serving territory. To apply for a GRM Community Improvement Grant, visit www.grm.net or stop by any GRM Networks business office and pick up an application. Questions should be directed to Amy Clapham, Marketing Supervisor, at 888-748-2110.

The deadline for 4th Quarter Grant Applications is December 31, 2014.



(Pictured left to right) CERT Co-Chair Amanda Edsall, CERT Secretary Sue Kelly, CERT Chairperson/Training Officer Troy Armstrong, GRM Networks Combination Tech Nate Boyd, and GRM Networks CSR Shawna Robinson.



(Pictured left to right) GRM Networks CSR Sadie Hagan, Calamity Jane Player Lisa Crouse, Calamity Jane Player Patricia Theiss, and GRM Networks Combination Tech Kris Seymour.



(Pictured left to right) NW WIB/NCMC Fiscal Manager Jeanie Griffin, NW WIB/NCMC Executive Director Lisa Hostettler, GRM Networks CSR Donna Lutzen, and NW WIB/NCMC Program Manager Miranda Brummett.

HIGHLIGHTS FROM THE NORTHWEST MISSOURI STATE FAIR



A great crowd visited the GRM Networks booth at the Northwest Missouri State Fair. Our employees were on hand to answer questions about surveillance cameras and Skitter TV. Kids lined up for face painting, adults entered a drawing to win a 32" Vizio Smart TV, and free popcorn was enjoyed by all!



Combination Tech Garret Robertson and his family represented GRM Networks in the 2014 Northwest Missouri State Fair parade.



GRM Networks CSR Terry Graham is pictured with Sherri and Jim LeRette of Bethany, MO, who were the lucky winners of the 32" Vizio Smart TV.



INTRODUCING...
TECH HOME
 TECHNOLOGY MADE EASY

It might feel like you need a computer science degree to manage all your networked devices—laptops, smartphones, and tablets. That’s why we now offer Tech Home packages to take care of the tech tasks for you including:

- Web security anti-virus protection
- Unlimited virus removal
- 24/7 technical support
- Setup, support, and troubleshooting
- Storage for your files
- Accidental damage coverage
- Plus more!

Tech Home plans start at **\$4.95/mo.** for two devices

For details, call
Princeton 1-800-451-2301,
Bethany 1-800-551-1930
or Leon 1-800-551-1940.

SNEAK PEAK: 12 DAYS OF GIVEAWAYS!

Join us on the GRM Networks Facebook for our 12 days of Giveaways in December! Starting December 8, 2014, GRM Networks will give away 12 prizes leading up to the Christmas holiday. Make sure you follow us at www.facebook.com/grm.net to get more information on how to enter. No purchase necessary to enter or win. Void where prohibited.

Bundle Up With Money-Saving Bundles

Save a bundle on Internet, Tech Home, Local Phone, and Long Distance when you choose a bundle from GRM Networks.



SAVE UP TO
15%
 COMPARED TO INDIVIDUAL SERVICE PRICES

Our Grand Slam Bundle includes all this for only \$75.95 per month, plus you’ll receive two \$12 bill credits:

GRM Broadband Internet

- Up to 6Mbps download and up to 1Mbps upload speeds
- Unlimited data usage
- Tech Home Protect package for Web Security

Local Phone

- Unlimited local phone service
- Caller ID, Call Waiting, Voice Mail, and Voice Mail to Email

Long Distance Calling

- 120 Minutes of nationwide long distance

Already a bundle customer? Upgrade to our SUPERNET 15 Bundle for \$87.95 and you’ll also receive two \$12 bill credits!

Subscribe to a bundle before January 30th and receive two \$12 bill credits!

For details, call 800-782-7932 or visit

/grm.net

www.grm.net

@GRMnetworks

*Offer limited to residential customers only. Two \$12 bill credits are limited to bundles that include GRM Internet service. One \$12 bill credit will be issued on the Home Run Bundles. Prices do not include applicable taxes, or surcharges. All prices subject to change. Service availability and Internet speed will depend on location. Contact us for complete details.