

# ltc.mail

A NEWSLETTER FOR CUSTOMERS OF LTC NETWORKS

 /grm.net  
 www.grm.net  
 @GRMnetworks

## CONTACT

LTC Networks  
 3406 Miller St. • PO Box 408  
 Bethany, MO 64424  
 Phone: 877-742-5553  
 816-528-4211  
 Hours: M-F, 8 am – 5 pm

After Hours Call: 800-451-2360  
 Internet Tech Support:  
 800-721-2577

## OFFICE CLOSURE

Our offices will be closed:

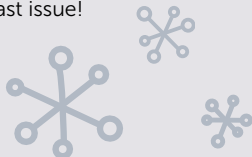
- November 11 for Veterans Day
- November 27 & 28 for the Thanksgiving Holiday
- December 25 for Christmas
- January 1 for New Years Day

## CATCH THIS MOUSE TO WIN!



This mouse is hiding in a photo somewhere in this newsletter. Find it and call the LTC office with the photo description to be entered in our "Mouse for Money" drawing for \$5.00 off your next bill. Good luck and we look forward to hearing from you!

Congratulations to Richard Williams and Samuel King for catching the mouse in our last issue!



LTC Networks is an equal opportunity provider and employer.

## Bundle Up With Money-Saving Bundles

Save a bundle on Internet, Tech Home, Local Phone, and Long Distance when you choose a bundle from LTC Networks.



SAVE UP TO  
**15%**  
 COMPARED TO  
 INDIVIDUAL  
 SERVICE PRICES

Our Grand Slam Bundle includes all this for only \$75.95 per month, plus you'll receive two \$12 bill credits:

### GRM Broadband Internet

- Up to 6Mbps download and up to 1Mbps upload speeds
- Unlimited data usage
- Tech Home Protect package for Web Security

### Local Phone

- Unlimited local phone service
- Caller ID, Call Waiting, Voice Mail, and Voice Mail to Email

### Long Distance Calling

- 120 Minutes of nationwide long distance

### Already a bundle customer?

Upgrade to our **SUPERNET 15 Bundle for \$87.95** and you'll also receive two \$12 bill credits!

Subscribe to a bundle before **January 30th** and receive two \$12 bill credits!

For details, call 800-782-7932 or visit

 /grm.net

 www.grm.net

 @GRMnetworks

*\*Offer limited to residential customers only. Two \$12 bill credits are limited to bundles that include GRM Internet service. One \$12 bill credit will be issued on the Home Run Bundles. Prices do not include applicable taxes, or surcharges. All prices subject to change. Service availability and Internet speed will depend on location. Contact us for complete details.*

## PROPER WAY TO DISPLAY THE FLAG

November 11 is Veterans Day. As we prepare for this day, many people want to proudly display the American flag but aren't sure of the rules associated with this. For handy reference, here's a brief list of guidelines according to the United States Flag Code:

- It is the universal custom to display the flag only from sunrise to sunset. However, the flag may be displayed 24 hours a day if properly illuminated during the hours of darkness.
- The flag should be flown in fair weather, unless the flag is designed for inclement weather use.
- When displayed either horizontally or vertically against a wall, the union should be uppermost and to the observer's left.
- The flag should never be displayed with the union down.
- The flag should never touch anything beneath it such as the ground or the floor.
- Never use the flag as wearing apparel, bedding, or drapery.
- When a flag is in such condition that it is no longer a fitting emblem for display, it should be destroyed in a dignified way, preferably by burning.

For additional information, visit [www.usa-flag-site.org/etiquette-display](http://www.usa-flag-site.org/etiquette-display).



# Household Broadband Guide From the FCC

How much speed do you need? The folks at the Federal Communications Commission (FCC) have put together this helpful chart to compare minimum download speeds required for light, moderate, and high household use with one, two, three, or four devices at a time.

	Light Use (Basic functions only: email, web surfing, basic streaming video)	Moderate Use (Basic functions plus one high-demand application: streaming HD, video conferencing, OR online gaming)	High Use (Basic functions plus more than one high demand application running at the same time)
<b>1 user on 1 device</b> (e.g., laptop, tablet, or game console)	Basic	Basic	Medium
<b>2 users or devices at a time</b>	Basic	Basic	Medium/Advanced
<b>3 users or devices at a time</b>	Basic	Basic/Medium	Advanced
<b>4 users or devices at a time</b>	Basic/Medium	Medium	Advanced

As a general rule of thumb, the FCC suggests the following speed ranges for the different levels of household use:

- **Light Use:** Basic Service = 1 to 2 Mbps
- **Moderate Use:** Medium Service = 6 to 15 Mbps
- **High Use:** Advanced Service = More than 15 Mbps

For additional information on broadband speeds, visit [www.fcc.gov/guides/broadband-speed-guide](http://www.fcc.gov/guides/broadband-speed-guide). To sign up for a faster connection, call LTC Networks at 816-528-4211.



# Respect Copyrighted Material and Avoid Digital Piracy

**W**ith so many options out there for viewing movies and TV shows online, it can be confusing to find the real thing—content that doesn't involve copyright infringement. In addition, others could be using your Internet account without your knowledge to conduct illegal activities. It's important you understand that downloading pirated content through a site like BitTorrent is illegal and organizations are actively protecting these rights.

For example, the Copyright Alert System (CAS) is designed to help consumers understand when files may have been shared illegally on peer-2-peer (P2P) networks through their Internet accounts. According to [www.copyrightinfringement.org](http://www.copyrightinfringement.org), “artists, moviemakers and other owners of content join public P2P networks to see if the music, movies, and TV shows they've made available are being shared without permission and in violation of U.S. copyright law. If they notice that a file is being shared illegally, they notify the appropriate Internet Service Provider (ISP) and that ISP, in turn, passes on that notice to their subscriber as a Copyright Alert.”



If you are alerted about unlawful content sharing, we trust that you will take the appropriate steps to correct the situation. To help avoid these issues in the future, be cautious when websites make offers that are “too good to be true” and be wary of “free” content when searching for and purchasing downloads from unfamiliar sites. Watch out for terms like “Unlimited Movie Downloads,” “100% legal,” and “Millions of Files Shared.”

**As you look for entertainment online, remember to be respectful of the artists' work and keep your downloading within legal parameters. If you have questions about digital piracy, call LTC Networks at 816-528-4211.**

## DIRECTORY COVER PHOTO CONTEST

Enter the LTC Networks directory cover contest for the chance to win a \$50.00 bill credit! Email your photo entries to [photo@grm.net](mailto:photo@grm.net) by November 16, 2014. From November 17 – November 21, vote for your favorite photo on [facebook.com/grm.net](http://facebook.com/grm.net). The winner will be announced on November 24. Photos must be vertical and no less than 300dpi. Void where prohibited. No purchase necessary to enter or win. Complete contest rules are posted on [grm.net/covercontest](http://grm.net/covercontest).



## SNEAK PEAK: 12 DAYS OF GIVEAWAYS!

Join LTC Networks on the GRM Networks Facebook for our 12 days of Giveaways in December! Starting December 8, 2014, LTC Networks will give away 12 prizes leading up to the Christmas holiday. Make sure you follow us at [www.facebook.com/grm.net](http://www.facebook.com/grm.net) to get more information on how to enter.

*No purchase necessary to enter or win. Void where prohibited.*

## YOUR LANDLINE OFFERS MORE CALL PRIVACY

One of the benefits of having a landline phone is the added privacy and security it provides. Why? It's much easier for hackers to gain access to conversations on a cellular phone or through VoIP (Voice over Internet Protocol) than it is to access a traditional phone line.

For example, some cellular phones use analog radio frequencies that can be easily intercepted using simple scanning devices. The eavesdroppers could listen to your private conversations, write down your credit card information, or find out when you'll be on vacation to plan a burglary. A landline phone is a more secure choice when you're going to be discussing financial accounts or other private information.

**To learn more about landline service, call 816-528-4211.**





**SKITTER TV FROM LTC NETWORKS IS COMING SOON!**

Although pricing is still being finalized, LTC Networks can confirm it will offer tiered packages so you can choose to pay a lower price for fewer channels.

You will have set top box options, including the ability to record, pause and rewind live TV programs.

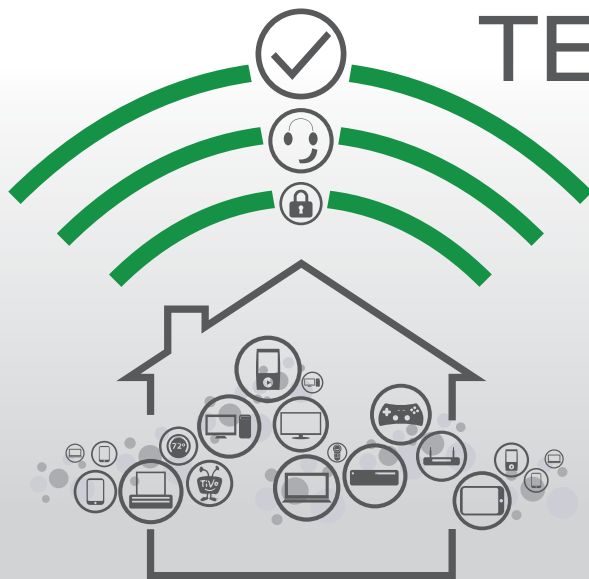
**If you wish to be notified when Skitter TV is available, please send an email to [web@grm.net](mailto:web@grm.net) with name, address and contact phone number; or call your business office at 1-877-742-5553 and request to be added to the notification list.**

**Channels available on Skitter TV will include:**

- Local networks including ABC, NBC, CBS and FOX and more in some areas!
- SEC Network
- CNN
- ESPN
- RFD TV
- HGTV
- Food Network
- Nickelodeon
- Disney
- Comedy Central
- TBS
- TNT
- FX
- USA
- History
- Outdoor Channel
- Discovery
- And more!

Introducing...

**TECH HOME**  
Technology Made Easy



**Choose the TECH HOME solution that's best for you!**

 **Protect**

- SecureIT Web Security for computers, phones and tablets
- Anti-theft for your phone or tablet
- Keep your memories and files safe
- Convenient password keeper
- 1 Desktop and 1 Mobile Device

**\$4.95/mo.**


Add Warranty – \$5.95/mo.  
Add One Desktop – \$4.95/mo.  
Add Mobile Device – \$2.95/mo.

 **Support**

- Premium Technical Support
- 24/7, US-based service
- Setup, support and troubleshooting
- Home Network Management
- Includes PROTECT on 4 desktop/mobile devices

**\$14.95/mo.**

Add Warranty for Four Devices - \$13.95/mo.

 **Assure**

- One-stop warranty coverage for all your gadgets\*
- Computers, phones, A/V and more
- Accidental damage for mobile devices
- Includes SUPPORT for your digital life
- Includes PROTECT for all your tech\*

**\$29.95/mo.**

 **Or, choose a quick fix with no subscription!**

**Call: 1-800-551-1930**

\*Coverage for up to 10 devices.