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A NEWSLETTER FOR CUSTOMERS OF GRM NETWORKS

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800-721-2577

OFFICE CLOSURE

Monday, September 1
in observance of Labor Day

ANNUAL MEETING

Grand River Mutual Telephone Corporation d/b/a GRM Networks will hold the annual meeting of its shareholders at 10:00 a.m. on August 20, 2014, at the Hal England Center in Princeton, MO.

The cooperative members will each be mailed a proxy card. If you are unable to attend the meeting, please sign and mail in your proxy.



GRM Networks is an equal opportunity provider and employer.



Does your family do a lot of streaming, gaming, uploading, researching, and connecting? Then your homework assignment is to study this offer:

SIGN UP FOR GRM INTERNET (SuperNet 15 or GRM Broadband) NOW

AND GET YOUR FIRST MONTH

★★★★ **FREE!** ★★★★★

For example, enjoy up to 15 Mbps download speed
FOR ONLY \$60.00/MO*

Already a GRM Broadband customer and want to upgrade your connection to SuperNet 15? Upgrade your service before September 30 and receive your first month of faster speeds at the GRM Broadband rate!



Call **Princeton 800-451-2301, Leon 800-551-1940, or Bethany 800-551-1930** today and we'll erase the installation fee!

*Service availability and Internet speeds will depend on location. All prices subject to change. Contact us for details. Offer good through September 30, 2014.

CATCH THIS MOUSE TO WIN!



This mouse is hiding in a photo somewhere in this newsletter. Find it and call your local GRM office with the photo description to be entered in our "Mouse for Money" drawing for \$5.00 off your next bill. Good luck and we look forward to hearing from you!

Congratulations to Jim Parson, Barbara Lee, Dorothy Sheets, and Leta Stevens for catching the mouse in our last issue.



SAVE MONEY WHEN YOU SAVE VACATION MEMORIES

You want to preserve the wonderful memories from your family vacation, but you don't want to break the bank buying expensive souvenirs. Fortunately, there are easy, low-cost ways to gather mementos during your trip, and then artfully display them at home.

For example, many people make memory jars. Inside a mason jar, simply place small items from your vacation such as shells from the beach, brochures from museums, ticket stubs, restaurant napkins, and a photo or two. Another great idea is to use maps from the places you've visited as mats for framed photos or decorative wraps around candles or vases.

When you're back at home and traveling around online, are the trips taking longer than you'd like? Then call GRM Networks today and ask about upgrading the speed of your Internet plan.

GRM Networks Supports Youth in Our Community

FRS Youth Tour

GRM Networks sponsored Addison Leeper, Eagleville, MO, and Shania Johnson, Princeton, MO, on the 20th Annual Foundation for Rural Service (FRS) Youth Tour, May 31 - June 4, 2014.

Held in Washington, D.C., 104 high school students learned about the legislative and regulatory processes that take place daily in our nation's capital. The juniors visited the office of Senator Roy Blunt. Representatives of the Federal Communication Commission (FCC) and the National Telephone Cooperative Association (NTCA) organizations conducted presentations for the students. The Youth Tour also included visits to the U.S. Capitol, the Smithsonian Museums, Arlington National Cemetery, the World War II Memorial, and several other landmarks around the nation's capital.

Miss Leeper offered these comments, "This was a very fun and educational trip. I especially loved seeing all the monuments and war memorials! I would definitely encourage all juniors to apply for this trip! I learned a lot about telecommunications and how it is used in the government and all over the world."

According to Miss Johnson, "My trip to D.C. was such a wonderful experience! My favorite parts of the trip were the World War II memorial and being able to learn so much!"

Addison and Shania encourage high school juniors to apply for next year's trip. Applications for the 2015 Youth Tour will be available in January. The applications can be obtained at any GRM Networks business office, from the guidance counselor at high schools served by GRM Networks, or can be downloaded from www.grm.net. Parents or guardians of applicants must be members of GRM Networks. The students must be under 18 years of age at the time of the Youth Tour. Relatives of GRM Networks employees are not eligible.

Youth Sports Teams

In May, GRM presented over 2500 ball caps and visors to the summer baseball and softball teams within the service area. Pictured below is the third and fourth grade girls team from Princeton, MO.



Shania Johnson and Addison Leeper stand in front of Washington's home, Mt. Vernon.

(Pictured front row from left to right) Faith Siemer, Elizabeth Grooms, Paige Graham, Emma Walkup, Maggie Hickman, Grace Kelly, Hannah Meighen, Madisyn Clapham, Savannah Orndorff, Maya Walker, Makenzie Dunkin, Carsey Brown (pictured back row from left to right) Coaches Cristal Dunkin, Derek Power, and Amy Clapham

Photo by Teri Noe

First Quarter 2014 GRM Community Improvement Grants Awarded

GRM Networks has awarded the first quarter 2014 GRM Community Improvement Grant Program recipients. They are as follows:

- The Princeton Ball Association will apply their \$500 grant toward the purchase of a window air conditioner for the concession stand at the Princeton ball fields.
- The Jamesport Community Association plans to purchase new trash receptacles with their \$500 grant.
- The Ridgeway Ball Association will spend their \$250 grant on safety equipment and upkeep costs during the 2014 season.

Since 1999, GRM Networks has awarded 196 grants to deserving community organizations in its serving territory. **To apply for a GRM Community Improvement Grant, visit www.grm.net or stop by any GRM Networks business office and pick up an application. Questions should be directed to Amy Clapham, Marketing Supervisor, at 888-748-2110.**



GRM NETWORKS 2014 CUSTOMER APPRECIATION EVENTS

We would like to say "thank you" to all our customers. Join us for one of the following Customer Appreciation Events:

On September 9, join GRM Networks for a Pre-Game Huddle Tailgate before the Princeton/Bethany football game @ Princeton. From 5:00 pm to kickoff, we will be serving all those in attendance a free barbecue dinner with all the fixins!

On September 12, stop by the Leon District office from 11:00 am - 1:00 pm for lunch.

On September 19, stop by the Bethany District office from 11:00 am - 1:00 pm for lunch.

On September 26, join GRM Networks for a Pre-Game Huddle Tailgate before the Lamoni/Mormon Trail football game @ Lamoni. From 5:00 pm to kickoff, we will be serving all those in attendance a free barbecue dinner with all the fixins!



Princeton Ball Association: (Pictured front row kneeling from left to right) Justin Rhoades, Kaleb Thomas, Andrew Rhoades, Kelby Thomas, Riley Rhoades, Ethan Rhoades Middle Row: Lauren Cunningham, GRM Customer Service Representative Donna Lutzen, Kadee Cunningham, Jasmine Allen, Jaden Purdun, PBA President Carolyn Purdun, Alison Allen, Lauren Krohn Back Row: GRM Combination Technician Chad Smith, Phil Rhoades, Matt Krohn



Jamesport Community Association: (Pictured from left to right) Historian Peggy Sperry, Secretary Sue Olson, GRM Customer Service Rep. Terry Graham, President Amanda Riley, Treasurer Natha McAllister and GRM Combination Tech. Thomas Hudlemeyer



Ridgeway Ball Association: (Pictured from left to right) GRM Combination Tech. Mick Hillyard, GRM Customer Service Rep. Sharol Madison, Helena Booth, and Ball Association Sec./Tres. Kris Williams

A SMART COMBINATION: SMARTPHONES AND YOUR HOME WI-FI NETWORK

Do you and your family members have smartphones? Is your home set up with a Wi-Fi network? If the answer is yes to both questions, we have a suggestion for you. When using your smartphone at home, you may want to access the Internet via your Wi-Fi network rather than use the national wireless network of your smartphone provider.

This strategy has a couple of advantages. A home Wi-Fi network typically offers a faster Internet connection than many national wireless networks. It can also save you money, especially if you don't have an unlimited data plan, by eliminating the need to use your smartphone's data plan while at home. Check with your wireless phone provider to verify the details.

Is your home not yet a hot spot? GRM Networks can help you enjoy the convenience of a home Wi-Fi network by providing a wireless modem for use with our high speed Internet service. For more information, call Princeton 800-451-2301, Leon 800-551-1940, or Bethany 800-551-1930.



How to Keep Your Family Safe During Power Outages

Power outages can occur for many reasons including utility blackouts, lightning storms, and strong winds. Being without electricity is more than just an inconvenience since we depend on it for some basic needs. Review these tips now so you'll be prepared if the power goes out.

Water Safety

Water purification systems may not operate in a power failure so be aware of safety warnings that may come from your local water utility. The American Red Cross suggests the average person requires a gallon of water per day — half to drink and half for other uses. (One and a half gallons will be needed on hot days due to the increased need for drinking water.) Your best strategy is to store bottled water for use in an emergency.

Refrigeration Guidelines

After a power outage, a full freezer should keep food frozen for 48 hours and a half-full freezer should last 24 hours. These estimates are shortened if the door is opened so use the door as little as possible. Non-frozen perishables must be kept below 40 degrees Fahrenheit at all times. Without opening the door, the typical refrigerator

should keep food cold for about four hours during a power outage. If the power is anticipated to be out longer than four hours, you should pack all eggs, dairy, meat, and fish into a cooler with ice. A digital, quick-read thermometer can be used to determine if food is cold enough. Discard any food warmer than 40 degrees.

Staying Connected

Keep in mind that most cordless phones will not work without electricity, and cell phone systems have a tendency to overload when the power is out because of overuse.

That's why it's a good idea to keep at least one corded landline phone in your house for emergencies. This type of phone does not require electricity, and will continue to operate during most power outages.

To learn more about our landline options, call Princeton 800-451-2301, Leon 800-551-1940, or Bethany 800-551-1930.