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A NEWSLETTER FOR MEMBERS OF GRM NETWORKS

## CONTACT

GRM Networks  
 Princeton District Office  
 1001 Kentucky St.  
 Princeton, MO 64673  
 Phone: 800-451-2301  
 Hours: M-F, 8 am-5 pm

GRM Networks  
 Bethany District Office  
 3406 Miller St.  
 Bethany, MO 64424  
 Phone: 800-551-1930  
 Hours: M-F, 8 am-5 pm

GRM Networks  
 Leon District Office  
 600 NW Church St.  
 Leon, IA 50144  
 Phone: 800-551-1940  
 Hours: M-F, 8 am-5 pm

After Hours Call: 800-451-2360  
 Internet Tech Support:  
 800-721-2577

## OFFICE CLOSURES

Our office will be closed:  
 July 3 for Independence Day  
 September 7 for Labor Day

## ANNUAL MEETING

Grand River Mutual Telephone Corporation d/b/a GRM Networks will hold the annual meeting of its shareholders at 10 am on August 26, 2015, at the Princeton Corporate Office located at 1001 Kentucky Street in Princeton, MO.

The cooperative members will each be mailed a proxy card. If you are unable to attend the meeting, please sign and mail in your proxy.



GRM Networks is an equal opportunity provider and employer.

## Visit Us at Our Remodeled Office

Construction of the new GRM Networks business office in Princeton, MO and the remodel of the Leon, IA business office is complete! Our employees are moved in and ready to assist you. A grand opening celebration was held last month in conjunction with our Customer Appreciation Extravaganza. If you didn't make it in to see the new facilities, or if you have questions about our products and services, stop by during our regular office hours.



*(Top Photo) Princeton Customer Service Representatives: (From the top, going clockwise) Tracie, Cinthia, Donna and Sadie.*

*(Center Photo) Leon Customer Service Representatives: (Front row, left to right) Dora and Linda (Back row, left to right) Shawna, Jeanne and Melanie.*



*(Bottom Photo) Princeton Business Office: For your convenience, the payment drop box in Princeton has been relocated to the east side of the parking lot.*



## HAVE FUN WITH US AT THE FAIR

Visit our booth at the Northwest Missouri State Fair in Bethany on Thursday, September 3.

Learn about Skitter TV and enjoy popcorn, giveaways and face painting for the kids! While on the fairgrounds, connect to GRM Networks' FREE WIFI. Can't make it to the fair? Go to [www.grm.net/livestream](http://www.grm.net/livestream) and view live stream video of the fair activities!



## SAVE \$50 ON SKITTER TV INSTALLATION

If you missed the chance to submit your coupon for \$100 off Skitter TV installation, you can still use it to save \$50\* off installation of this service. Just bring the coupon to any business office before July 31.

Skitter TV is currently available in the following exchanges, with more locations coming soon:

- Allerton
- Bethany
- Leon
- Lineville
- Millerton
- New Hampton
- Powersville
- Princeton

\*Restrictions may apply. Call or visit for details.



## Is Your Internet Plan Sized to Support Multiple Users and Multiple Devices?

Does your family do a lot of gaming and streaming movies through Netflix? Are there multiple devices in your household including laptops, tablets and smartphones? Have you noticed your Internet speeds seem to be going down as your usage goes up? If you answered “Yes” to these questions, you’ll want to consider getting more bandwidth (and corresponding Internet speeds) to meet your growing needs.

Many GRM Networks customers are saturating their bandwidth because multiple devices in their homes are connected wirelessly to the Internet. This makes it seem as though their Internet service is running slow when it’s actually being maxed out.

What exactly is bandwidth? The term refers to how much data you can send through a network or modem connection. Bandwidth is usually measured in bits per second, such as 10 Mbps (10 million bits per second). You can think of bandwidth as a highway with cars traveling on it; the highway is the network connection and the cars are the data. The wider the highway, the more cars can travel on it at one time and the faster they get to their destinations. The same principle applies to data — with increased bandwidth, more information can be transferred within a given amount of time.

Households with several family members accessing the Internet simultaneously will be happiest with one of our higher-level plans that provide greater bandwidth and faster speeds:

- **SuperNet 15: Up to 15 Mbps download and 3 Mbps upload for \$60.00/month**
- **SuperNet 25: Up to 25 Mbps download and 10 Mbps upload for \$79.95/month**

As you use more Web-connected devices, and use them for more data-intensive applications, it’s important to make sure your bandwidth increases as well.

**For help determining which Internet plan is right for your household, call one of our offices today: Princeton 1-800-451-2301, Bethany 1-800-551-1930 or Leon 1-800-551-1940.**

# GRM Networks Awards 1st Quarter 2015 Community Improvement Grants

GRM Networks has announced recipients of its 1<sup>st</sup> Quarter 2015 Community Improvement Grant Program. They are as follows:

- **Mercer Homecoming Committee in Mercer, MO:** \$500 to purchase LED lights for the Mercer Homecoming Park.
- **City of Leon/Leon Visioning Committee in Leon, IA:** \$500 to purchase a drinking fountain for Leon Noel Park.
- **Gentry Lions in Gentry, MO:** \$250 towards replacing siding on Gentry Lions Club Hall.

Since 1999, GRM Networks has awarded 208 grants to deserving community organizations in its serving territory. To apply for a GRM Networks Community Improvement Grant, visit [www.grm.net](http://www.grm.net) or stop by any GRM Networks business office and pick up an application. Questions should be directed to Cindy Roy, Marketing Representative, at 1-888-748-2117. **The deadline for 3rd Quarter Grant applications is September 30, 2015.**



**Leon Visioning Committee:** (Left to right) Leon City Administrator Gregory B. Crocker and Deputy Clerk Lorrie Scrivner, with GRM Networks employees Nathan Boyd, Combination Technician, and Linda Vinson, Customer Service Representative.



**Mercer Homecoming:** (Left to right) GRM Networks Customer Service Representative Cinthia Cridlebaugh with Mercer Homecoming Committee members David Bomgardner, President, and Donna Hashman, Vice President.



**Gentry Lions Club:** GRM Networks Combination Technician Steve Mullock and Gentry Lions Club President Peggy Thomas.



## EVERYTHING YOU NEED IS IN YOUR OWN BACKYARD

Whether you're celebrating Independence Day or simply enjoying an ordinary day, there's nothing quite like being in your own backyard. It's where you can enjoy the convenience of being close to home along with relaxing gatherings of family and friends.

You also don't have to go far to get the communications services you want. GRM Networks is a local company with local offices, local customer service and local support. When you do business with us, you won't have to call some faraway service center and be put on hold. Instead, you'll get help from neighbors to choose from a variety of Internet, phone, TV and security solutions.

Remember, when you buy local, the community wins. We all benefit when we get back to shopping in our own backyards.

## CATCH THIS MOUSE TO WIN!



This mouse is hiding in a photo somewhere in this newsletter. Find it and call your local GRM Networks office with the photo description to be entered in our "Mouse for Money" drawing for \$5.00 off your next bill. Good luck and we look forward to hearing from you!

Congratulations to Carol Dahl, Joyce Manning, David and Glenda Marshall, Emerson Osgood and Hollie Renfro for catching the mouse in our last issue!

## ARE YOU BUGGING FRIENDS FOR TECH SUPPORT?

Sure, it might make sense at first glance to ask friends (or neighbors or relatives) to help you out with computer troubles. After all, they work for nothing. But consider this—such amateurs may not have the training to correctly solve your issues, and they may be secretly growing tired of being asked.

There's a smarter option. GRM Networks has partnered with Security Coverage to offer a complete solution for your computer security, maintenance and support needs. Tech Home makes technology easy. Secure your desktop, laptop, tablet and smartphone to guard against viruses or hacking. To learn more about the available Tech Home packages or one-time Quick Fix solutions, go to [www.grm.net/techhome](http://www.grm.net/techhome).

Our services take the trouble out of technology. Whether you have a slow computer or need help networking a new device, call Security Coverage's 24/7/365 support at 1-800-721-2577.



# Declare Your Independence From Too-Slow Internet

Up to  
6 MBPS ONLY  
**\$42<sup>95\*</sup>**  
mo

FIRST MONTH & INSTALLATION  
**FREE**

Up to  
15 MBPS ONLY  
**\$60<sup>00\*</sup>**  
mo

CALL: PRINCETON 1-800-451-2301,  
BETHANY 1-800-551-1930 OR LEON 1-800-551-1940.

**Sign up by July 31, 2015**

MENTION PROMO CODE JULY4AD.

\*Some restrictions apply. Call for details.