TF-83-267

RECEIVED
MAY 27 1983
IOWA STATE COMMERCE COMMISSION
RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF

FILED WITH
IOWA STATE COMMERCE COMMISSION

JUNE 1, 1983

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

EXPLANATION OF SYMBOLS

(C) - Change in regulations or condition which affects a rate or charge

(D) - Discontinued regulation, condition, rate or charge

(I) - Increase in rate or charge

(N) - New regulation, condition, rate or charge

(R) - Reduction in rate or charge

(T) - Change in text only -- no change in regulation, condition, rate or charge

(NA) - This service is Not Available at this time

These Tariffs cancel and supersede all other Tariffs of the Company issued and effective prior to the effective dates shown on individual sheets of this Tariff.

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

TABLE OF CONTENTS

PART I	Title Sheet, Table of Contents, and Subject Index
PART II	General Rules and Regulations
PART III	Definitions
PART IV	Local Exchange Tariffs
PART V	General Exchange Tariffs
PART VI	Service Charges
PART VII	Concurrences, Adoption Notices and/or Toll Tariffs
PART VIII	Connections with Customer Premise Equipment

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TARIFF LIBRARY
UTILITIES DIVISION

TF-06-997

Grand River Mutual Telephone Company

Telephone Tariff

Part I
6th Revised Sheet 3
Canceling 5th Revised Sheet 3

Filed with the Board

SUBJECT INDEX

SUBJECT	PART NO.	SHEET NO.	
Acronyms	III	11	
Adjacent Exchange Service	V	22	
Adjustment of Charges	II	2	
Advance Payments	II	5	
Allowance for Failure of Service	II	2	
Alterations	II	5	
Amount of Deposit	II	9	
Application			
For Service	II	5	
General	II	1	
Of Business and Residence Rates	II	11	
Availability of Facilities	II	2	
Base Rate Area	IV	All	
Blocking Service 900-976	V	37	
Business Rates Apply	II	11	
Busy Verification and Interrupt Service	V	33	
Central Office Access Line			
Definition	III	2	
Rates	IV	All	
Pay Telephone Service	IV	All	
Centrex Service	IV	3	(N)
Change of Normal Facility (Special Type)	II	12	
Concession	V	3	
Concurrence	VII	1	
Connection Charges	VI	1	
Connection with Customer-Provided Equipment (CPE)			
Basis of Connection	VIII	3	
Company Responsibilities-Limitations	VIII	2	
Customer-Premises Equipment	II	3	
Disconnection due to Faulty CPE	VIII	3	
Disconnection due to Hazardous Conditions	II	13	
Disconnection due to Hazardous Conditions	VIII	3	
General	VIII	1	
Interconnection with	VIII	All	
Maintenance & Repair of Customer-Provided Equipment	VIII	3	
Network Protection Criteria	VIII	3	
Obligations of the Customer	VIII	3	
Obligations of the Customer for Compliance with the Law	VIII	1	
Service Check Charge	VI	3	
Unauthorized Attachments or Connections	II	4	

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo.

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

SUBJECT INDEX

SUBJECT	PART	SHEET
Connections, Unauthorized	II	4
Construction		
Adjacent Exchange Service	V	22
Alteration	II	5
Availability of Facilities	II	2
Charges	II	12
Construction and Installation	II	12
General	II	12
Line Extensions	V	10
Right-of-way	II	12
Right-of-way	V	12
Special Types of	II	12
Unusual Installation Costs	II	6
Contract, Minimum Periods	II	12
Custom Calling Services	V	
Customer Complaints	II	18
Defacement of Property	II	3
Definitions	III	All
Deposits		
Application of Service	II	5
Amount of	II	9
Criteria for Procurement of	II	10
Deposit and Collection Practices	II	10
Discontinuance for Failure to Establish Credit	II	10 & 13
Interest Paid	II	10
Refunds	II	10a
Service Charges for Reconnection	II	10 & 17
Service Charges	VI	1
Directories		
Distribution and Publication	II	8
Errors and Omissions	II	2
Listings, Property of	II	8
Listings, Customer Rates	V	1
Ownership and Use	II	8

Grand River Mutual Telephone Corp.

Telephone Tariff

PART I
6th Revised Sheet 5
Canceling 5th Revised Sheet 5

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

SUBJECT INDEX

SUBJECT	PART NO.	SHEET NO.
Disconnection or Refusal of Service		
At Customer Request	II	15
By Company, Disconnection of Service	II	13
By Company, With or Without Notice	II	13
Discontinuance for Failure to Establish Credit	II	10
Discontinuance due to Faulty CPE	VIII	3
Discontinuance due to Hazardous Conditions	II	13
Discontinuance for Non-Payment of Bill	II	17
Disputes	II	15
Emergency Medical Conditions	II	15
Dispute of Bill	II	15
Emergency Medical Conditions	II	15
Emergency Number Services (911)	V	38
E911	V	38
Employees' Telephone Service	V	3
Enhanced Universal Emergency Number Service (E911)	V	38
Establishment of Credit	II	8
Exchange Area Service	IV	All
Explanation of Symbols	I	1
Extended Area Service		
Local Service to Other Exchanges	IV	All
Extension of Facilities (Line Extensions)	V	10
Failure of Service, Allowance for	II	2
Fire Reporting Service	V	4
Foreign Exchange Service	V	5
General Exchange Service	V	All
Information Service Access Blocking	V	37
Installation Charges (Construction)	II	12
Installation Charges (Install Service)	VI	All
Interest Paid on Deposits	II	10
Interexchange Pay Access Line	IV	All
Interruption of Service (Emergency, Restoral of)	II	7
Joint User Service	V	8

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo

RECEIVED
March 27, 2012
TF-2012-0111

Filed with the Board

SUBJECT INDEX

SUBJECT	Part No.	Sheet No.	
Line Payment Charge	II	17	
Lifeline Assistance	VI	4	(N)
Line Extensions			
Availability of Facilities	II	2	
Beyond Existing Facilities	V	10	
			(D)
Local Exchange Service	IV	All	
Local Operator Assistance	V		
			(D)
Maintenance and Repair of Company Services	II	6	
Mileage Rates			
Adjacent Exchange Service	V	23	
Foreign Exchange Service	V		
Move or Change Charge	VI	All	
N11 Service Offerings	V	52	
Network			
Connections with	II	18	
Protection Criteria	VIII	3	
Notices			
By Company, With or Without	II	14	
Customer Provided Equipment	VIII	1	
Failure to Establish or Maintain Credit	II	10	
Non-payment of Due Bill	II	14 & 17	
Operator Assisted Calls			
Busy Verification and Interruption	V	33	
Directory Assistance	V	26	
Local Operator Assistance	V	34	
Ownership and Use of Equipment			
By Company	II	4	
Customer-provided Equipment	VIII	All	
Party Line Service			
Excessive, Unauthorized and Unlawful Use of	II	13	
Furnishing Service for	II	6	
Use of	II	4	
Pay Telephone Service			
Customer-provided Equipment	VIII	All	
Local Service Rates	IV	All	
Use of Customer Service	II	4	

Effective Date
April 1, 2012

TF-96-151

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FILED WITH I.S.U.D.

TELEPHONE TARIFF PART I
3RD REVISED SHEET NO. 7
CANCELLING 2ND REVISED SHEET NO. 7

TARIFF LIBRARY
UTILITIES DIVISION

SUBJECT INDEX

Subject	Part No.	Sheet No.
Payment for Service and Facilities		
Billing for	II	16
Customer Requirements	II	6
Disconnection of Service by Company	II	13
Disconnection, With or Without Notice	II	13
General	II	16
Late Payment Charge	II	17
Service Charges for Reconnection	II	10
Service Charges for Reconnection	VI	2a
Taxes and Fees Billed to Customer	II	17
Private Property		
Construction on	II	12
From Last Facility (Line Extension)	V	10
Right-of-way	II	12
Right-of-way	V	12
Refusal of Service	II	13
Repair and Maintenance	II	6
Resale Service	II	
Resale Service	IV	
Residence Rates Apply	II	11
Return Check Charge	VI	2
Secondary Access Line Service	V	31
Service Charges		
Central Office Access Line Charge	VI	1
Reconnect for Non-payment of Due Bill	II	10 & 17
Reconnection for Non-payment of Due Bill	VI	2a
Service Ordering Charge	VI	1
Travel Charge	VI	2
Service Check Charge	VI	3
Service Interruption (Emergency Restoral of)	II	7
Service Ordering Charge	VI	1
Shared Service	II	
Shared Service	IV	
Special Billing Arrangements	V	18
Voice Mail Service	V	52 N

ISSUED: APR 17, 1996
Date

EFFECTIVE: MAY 17, 1996
Date

BY: ROBERT A. MCARTON — GENERAL MANAGER — PRINCETON, MO.
Name — Title — Address

Filed With the Board

TARIFF LIBRARY
UTILITIES DIVISION

SUBJECT INDEX

SUBJECT	Part No.	Sheet No.
Subject index	I	3
Suspension of Service	V	19
Table of Contents	I	2
Tampering with Equipment	II	13
Taxes and Fees to be billed to the customer	II	17
Telephone Directories	II	8
Telephone directory Listings	V	1
Telephone Numbers	II	5
Temporary or Vacation Suspension	V	19
Termination of Service	II	13
Toll Blocking Service	V	9
Tone Dial Service	V	20
Trade Names	III	12
Transmitting of Message	II	3
Travel Charge	VI	2
Unauthorized Attachments and Connections	II	4
Unlawful Usage	II	13
Unusual Installation Charges	II	6
Use of Connecting Company Lines	II	3
Use of Customer's Service	II	4
Use of Service and Facilities	II	4
Use of Profane Language	II	13
vacation Suspension	V	19

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

A. APPLICATION

1. GENERAL

a. The Rules and Regulations specified herein apply to the intrastate services and facilities furnished by the Grand River Mutual Telephone Corporation, hereinafter referred to as the Company. Failure on the part of the customers to observe these Rules and Regulations of the Company, after due notice of such failure, the Company has the option to discontinue service.

b. In the event of a conflict between these General Rules and Regulations and any conditions contained in the General Exchange Tariffs and the Local Exchange Tariffs, the rate and condition contained in the specific tariff shall prevail.

c. These Tariffs cancel and supersede all other Tariffs of the Company issued and effective prior to the effective dates shown on individual sheets of this tariff.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
OFFICIAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities
   a. The Company's obligation to furnish exchange and toll telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities, except as provided for in Part V, Line Extensions. Customers must provide sufficient electrical power in exchanges served by fiber.

2. Allowance for Failure of Service
   a. The Company does not guarantee uninterrupted working of its lines or equipment. In case service is interrupted otherwise than by the negligence or willfull act of the customer, an adjustment will be made in the amount of the charges for that portion of the service rendered inoperable. Any adjustment shall apply only if the interruption continues beyond twenty-four (24) hours after first noted by the Company. Adjustment will be made in the form of a bill credit. No other liability shall in any case attach to the Company.

3. Adjustment of Charges
   a. In the adjustment of charges for overbilling by the Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period or amount for which overbilling cannot be fixed from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

4. Directory Errors and Omissions
   a. Claims for damages due to errors or omissions in directory listings will be limited to prorated charges for the directory listing that is affected.
   b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing for the directory period in which the error or omission occurs.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

5. Transmitting Messages
   a. The Company does not transmit messages, but offers the use of its facilities, where available, for communications between parties, subject to the rules, regulations and conditions specified in this Tariff.

6. Use of Connecting Company Lines
   a. Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Company does not assume any liability for any action of the connecting company.

7. Defacement of Property
   a. The Company shall exercise care in all work done on a customer's property. No liability shall attach to the company by reason of any defacement or damage to the customer's property resulting from the existence of the Company's instruments, apparatus and associated wiring on such property, or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Company, or its employees.

8. Customer Premises Equipment
   a. The Company shall not be responsible for any loss or damage, nor for failure or impairment of service in connection with customer-provided facilities unless caused solely by the negligence of the Company. The Company's liability is limited to that provided in the General Rules and Regulations of this tariff.

Filed with I.S.C.C.

GENERAL RULES AND REGULATIONS

C. USE OF SERVICE AND FACILTIES

1. Ownership and Use of Equipment
   a. Customer-premises equipment may be connected to facilities of the Company under the provisions provided in Part VIII of this Tariff.
2. Unauthorized Attachments or Connections
   a. The Company shall not be required to attach its facilities to facilities not owned and installed by it, nor shall facilities not furnished by the Company, be attached to or connected with facilities furnished by the Company, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connections is made, the Company shall have the right to disconnect the same or to suspend the service during the continuance of such attachment or connection or to terminate the service.
   b. Customer-premises equipment, not connected as provided for in Part VIII of this tariff, shall be considered an unauthorized attachment or connection.
3. Use of Customer Service
   a. Customer telephone service is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises.
   b. Customers who subscribe to pay telephone service may resell such local exchange service to users of their customer-provided coin or non-coin pay telephone equipment. The company is not responsible for the confidentially of service between customers and their users. (N)
4. Use of Party Line Service
   a. Applications for party line service are accepted by the Company in exchanges not designed for one party service with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of messages sent or received by a party-line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Company shall have the right to require the customer to contract for a higher grade of service.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service
   a. Applications for service may be made orally or in writing. These applications become contracts upon the establishment of service. The Company may require an applicant to pay in advance an amount equal to one month's exchange rate. If a deposit is required by the Company, applicable non-recurring charges and service charges (if any) may be required in advance. The terms and conditions specified for such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
   b. Requests from customers for additional service may be made orally. No advance payment will be required. A move from one geographic location to another (outside move) within the same exchange is not considered to terminate the contract; orders for such moves may be made orally.
   c. "Minimum contract periods and termination of service are covered elsewhere in Part II of this tariff."

2. Telephone Numbers
   a. The customer has no proprietary right in the telephone number or any right to continuance of service from any specific central office, and the Company may assign or change the telephone number, the central office designation, or both, as is necessary in the conduct of its business. Except for non-payment of yellow page advertising, when customers are assigned a new number within the exchange, the former working number intercept shall provide the new number to a calling party for not less than 60 days or until the issuance of a new directory.

3. Alterations
   a. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's facilities; the customer agrees to pay the Company's charges for such changes.

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service
   a. The customer is required to pay all rates and charges for exchange services and facilities, and for toll messages (including collect toll messages which have been accepted at the customer's telephone).

5. Maintenance and Repairs
   a. All expense of maintenance and repair of regulated services or facilities provided by the Company will be borne by the Company. The customer will be held responsible for restoration or replacement costs in case of loss of, damage to, or destruction of any of the Company's facilities not due to normal use. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any Company owned facility installed by the Company unless provided elsewhere in this tariff.

6. Unusual Installation Costs
   a. Where special requirements of the customer involve unusual construction or installation, the customer may be required to pay additional costs as provided elsewhere in this tariff.

7. Furnishing Party-Line Service
   a. Party-line service beyond the Local Base Rate Area may be furnished as set forth in the Company's Local Exchange Tariffs.
   b. Rural multi-party service may be furnished only beyond the local Base Rate Area and within the Exchange Area, as set forth in this Company's Local Exchange Tariffs.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

8. Service Interruption

a. When facilities in a given area are interrupted, service to existing customers shall be reestablished in accordance with categories of precedence in the order listed below.

1) Category 1 - Public safety and health:
Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance service volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

2) Category 2 - Carriers and utilities:
Contract carriers, common carriers, and public utilities (exclusive of taxicabs and livery service), for communications other than correspondence of the general public

3) Category 3 - Other public services:
Emergency repair organizations, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

4) Category 4 - Physically handicapped:
Persons who, because of physical handicaps, operate specifically-equipped vehicles and are unable to leave such vehicles without assistance.

5) Category 5 - Industrial:
Gas or oil producing or drilling operations; producers and distributors of fuel and lumber and other construction materials and equipment; food processing distribution and storage organizations; producers of substancial quantities of food business concerns engaged in construction of housing and industrial or public works; taxicabs and livery service.

6) All other facilties not covered above.

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

E. TELEPHONE DIRECTORIES

1. Distribution and Publication
   a. The Company will normally publish and distribute a directory annually containing the serving exchange listings for each Central Office Access Line without charge. Additional directories may be furnished at the discretion of the Company. Directories containing listing for other areas may be provided at a nominal charge.

2. Ownership and Use
   a. Directories furnished to customers remain the property of the Company and are provided to customers as an aid in the use of the telephone service. The Company reserves the right to charge for directories issued in replacement of directories.

3. Directory Listings
   a. Directory listings remain the property of the Company and are not to be reproduced without the permission of the Company.

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit
   a. The Company is not obligated to provide service to any individual or firm that owes for service previously rendered by the Company at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Company obligated to continue to provide service to any individual firm whose credit with the Company is or becomes doubtful, in the opinion of the Company. Applicants for telephone service who are required to make a deposit may be required to pay in advance of installation, the service connection, installation and/or construction charges. In order to insure the payment of all charges due for its service, the company may require any customer to establish and maintain his credit in one of the following ways:
      1) By furnishing credit references acceptable to the Company.
      2) By means of a cash deposit.

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

General Rules and Regulations

F. Establishment and Maintenance of Credit (Cont'd)

2. Amount of Deposits

a. The amount of deposit required shall not be more than the maximum charge for two months local exchange service or as may reasonably be required by the Company in cases involving service for short periods or special occasions. The Company may require the customer to increase the amount of the deposit at any time, if the charges billed against the customer are found to warrant such an increase. Qualified low-income applicants may apply for Life Line Assistance. (T)

b. A deposit may be made at any Company business office or authorized agent.

c. The Company will maintain records which show the name and address of each depositor, the amount and date of deposit and each transaction concerning the deposit. Unclaimed deposits shall be disposed of in accordance with law.

d. A receipt of deposit will be furnished to each customer from whom a deposit is received. Upon customer request, duplicate receipts will be provided to customers who have lost their receipt if the deposit is substantiated by the Company records.

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

General Rules and Regulations

F. Establishment and Maintenance of Credit (Cont'd)

3. Deposits and Collection Practices

a. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills; nor constitutes a waiver or modification of regular practices of the Company providing for the discontinuance of service for nonpayment of sums due the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills regardless of the fact that such customer has made a deposit with the Company to secure payment of such bills, or has furnished the Company with a guarantee in writing for such bills.

4. Interest on Deposits

a. Interest compounded annually, shall be * percent per annum. Interest shall be paid for the period beginning with the date of deposit and is applied to the customer's account monthly until returned to the customer, or until the date the customer's bill becomes permanently delinquent. (C)

5. Discontinuance of Service for Failure to Establish Credit

a. Service may be discontinued for failure to establish or maintain credit, as set forth in F.1. above, twelve days after the Company has mailed a notice requiring the customer to do so.

* Rates are available to customers at the Company's office, website or by mail.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL RULES AND REGULATIONS

ESTABLISHEMENT AND MAINTENANCE OF CREDIT (Continued)

6. Service Charge for Reconnection

   a. Where service has been discontinued for failure to establish or maintain credit, as set forth in F.1. above, the applicable service charges as defined in Part VI of this tariff shall apply.

7. Deposit Refunds

   a. The deposit shall be refunded or credited to the customer after not more than 12 consecutive months of prompt payment or 11 timely payments and one automatic forgiveness of late payment, unless the Company has documented information which indicates the deposit is necessary to insure payment.

8. Criteria for Procurement of Deposits

   a. Abnormal Toll Usage as Set Forth in F.2.b. (C)
   b. False Credit Information
   c. Unsatisfied Credit History

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

G. APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:
   a. In offices, stores, factories, mines, and all other places of a strictly business nature.
   b. In boarding houses, except as noted under G.2. below, offices of hotels, halls and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.
   c. At residence locations when the customer has no regular business access line service and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature. This may be indicated by advertising either by business cards, newspapers, handbooks, billboards, circulars, motion picture screens, or other advertising media, such as on vehicles, etc. When such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
   d. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under G.2. below.

2. Residence rates apply at the following locations:
   a. In a private residence where business listings are not provided.
   b. In private apartments of hotels, rooming house, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
   c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon, or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.
   d. In college fraternity or sorority houses where individual access line service is provided.

GENERAL RULES AND REGULATIONS

SPECIAL CONSTRUCTION

H. Special Construction

1. Excess Construction Charge

a. Where no facilities are in place, the Company will build one-third of a mile of circuits to any rural customer for business or residence use without excess construction charges.

b. For all distance over one-third mile an excess construction charge based on the time and materials used for construction may be charged.

c. The first 1000 feet of circuit on private property for local exchange service will be provided by the Company. Any distance beyond the first 1000 feet will be charged to the customer at time (loaded labor rate) and materials used for construction. An advance payment of the reasonable cost of construction will be required. The customer shall furnish suitable right-of-way to the Company.

d. For mobile homes, trailers, construction sheds, and other nonpermanent buildings, the customer may be required to pay in advance one year's local service charges in addition to any excess construction charge. This credit may not be used to reduce the monthly bill for toll or taxes, and no portion will be refunded to the customer if service is discontinued before credit is entirely used.

e. Ownership of all facilities constructed under this section up to the demarcation point will remain with the telephone company.

2. Special Construction

When a special type of construction is desired by a customer, such as underground boring, an additional charge is made. This charge is equal to the difference between the estimated cost of the special type of construction and the average cost of standard construction.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

3. Temporary Service:

Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

H. CONSTRUCTION AND INSTALLATION CHARGES

1. General
   a. Lines will be extended in accordance with provisions specified in the Line Extension Tariff.
   b. Special charges in the form of installation charges, monthly rates or both, are applied in addition to the usual service charge and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense as for example:
      1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area.
      2) Conditions that require unusual methods of plant construction installation or maintenance.
      3) The customer's location requires the use of costly private right-of-way.
      4) The establishment of services which may be of a speculative or temporary nature.
   c. Title to all construction, as specified in H.2. below, provided wholly or partly as a customer's expense is vested in the Company.
   d. "Cost" is labor and materials included loaded overheads and may include contribution to cover the cost of doing business not explicitly associated with direct cost.

2. Special Type of Construction
   a. If a special type of construction is desired by a customer, (e.g., when underground service is desired in places where aerial construction would normally be used) or if unusual requirements of a customer make the cost of an installation higher than it would be if the usual type of construction were used, the customer is required to pay the difference in cost between the special type of construction and the average cost of the usual type of construction.

I. MINIMUM CONTRACT PERIODS

1. Minimum Contract Period
   a. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

TF-83-267

Filed with I.S.C.C.

GENERAL RULES AND REGULATIONS

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

I. MINIMUM CONTRACT PERIODS (Continued)

1. Minimum Contract Period (Continued)
   b. The Company may require a contract period longer than one month at the same location for unusual construction necessary to meet special demands, and involving extra costs (see Special Type Construction).

J. DISCONNECTION OR REFUSAL OF SERVICE

1. By the Company Without Notice
   a. The Telephone Company may disconnect or refuse the service without notice:
      1) in the event of a condition on the customer's premises determined by the Telephone Company to be hazardous.
      2) in the event of customer's use in such a manner as to adversely affect the Telephone Company's service to others. Including but not limited to:
         a) excessive use of party lines.
         b) impersonation of another with fradulent intent.
         c) listening in on party line conversations.
      3) in the event of tampering with facilities furnished and owned by the Telephone Company.
      4) in the event of unauthorized use.

2. By the Company After Prior Written Notice
   a. In addition to the reasons set forth in subparagraph a. above, the Telephone Company may disconnect or refuse service after providing at least five days or in the case of deposits twelve days, prior written notice for any of the following reasons:
      1) failure of a customer to make suitable deposit as required by these rules.
      2) Use of foul or profane language.
      3) The customers bill for local, long distance or miscellaneous services remains unpaid after the last date for timely payment.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

2. By the Company After Prior Written Notice (Continued)

4) for failure of the customer or prospective customer to furnish permits or certificates of right-of-way specified to be furnished in the Telephone Company's rules filed with the Commission as conditions for obtaining service, or the termination of those permissions or rights or for the failure of the customer or prospective customer to fulfill the contractual obligations imposed upon him or her as conditions of obtaining service by a contract filed with and subject to the regulatory authority of the Commission.

Filed with I.S.C.C.

GENERAL RULES AND REGULATIONS

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

2. By the Company After Prior Written Notice (Continued)
   a. (Continued)
      5) for failure of the customer to permit the Telephone Company reasonable access to its facilities.
      6) any other violation of the Telephone Company's rules and regulations on file with the Commission, the requirements of municipal ordinances or law pertaining for the service.
      7) when the service (except pay central office access lines) will be, or is, readily accessible and available for use by the public, by patrons of the customer, or by others not authorized.
   b. Despite the prior written notice provisions as contained in these rules, disconnection may take place prior to the expiration of the notice period if the Telephone Company determines, from verifiable data, that usage during the notice period is so abnormally high that a risk of irrevocable revenue loss is created.
   c. Only one written notice will be provided to the customer if multiple violations occur under subparagraph a. above.
   d. The notice of pending disconnection required by these rules shall be a written notice setting forth all reasons for the notice, and the final date by which the account is to be settled or specific action taken. The notice shall be considered rendered to the customer when deposited in the U.S. mail with postage prepaid. If delivery is by other than U.S. mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The final date shall be not less than five days after the notice is rendered, or in the case of deposits twelve days. The notice will include a toll-free or collect number where a customer can obtain additional information.
   e. Where written notice is required, the Company will not disconnect service on a weekend, holiday, or after 2:00 P.M. unless the Company is prepared to reconnect service the same day.

Filed with the Board.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL RULES AND REGULATIONS

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

3. Disputes

In the event of a dispute concerning a bill, the Telephone Company may require the customer pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using complaint procedures in the Telephone Company's Tariff, shall continue and for not less than forty-five days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment for the disputed amount. The forty-five days may be extended by up to sixty days if requested of the Telephone Company by the Commission in the event the customer files a written complaint with the Iowa Utilities Board, Customer Service, 350 Maple Street, Des Moines Iowa 50319-0069 (T) toll free 1-877-565-4450, or iubcustomer@iub.state.ia.us.

4. Emergency Medical Conditions

Disconnection of a residential customer shall be postponed 30 days if an existing medical emergency of the customer, a member of the customer's family, or any permanent resident of the premises where service is rendered would present an especial danger to the health of any permanent residence of the premises. Indicators of an especial danger to health include, but are not limited to : age; infirmity; mental incapacitation; serious illness; physical disability, including blindness and limited mobility; and any other factual circumstance which may indicate a severe or hazardous health situation. The telephone utility may require written verification to the especial danger to health by a physician or a public health official, including the name of the person endangered, and a statement that the person is a resident of the premises in question. Initial verification may be by telephone, but the telephone utility may require a written verification within 5 days of the verification of the especial health danger by the physician or a public health official, including the name of the person endangered and a statement that the person is a resident of the premises in question. If the service has been disconnected within 14 days prior to verification of the illness for a qualifying resident, service shall be restored to that residence if a proper verification is thereafter made in accordance with the foregoing provisions. If the customer does not make payment during the 30-day period, the service is then subject to disconnection. (T)

5. At Customer's Request

a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

Filed with I.S.C.C.

GENERAL RULES AND REGULATIONS

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

5. At Customer's Request (Continued)
   b. Where a contract for service with a one-month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.
   c. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
   d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

K. PAYMENT FOR SERVICE AND FACILITIES

1. General
   a. Generally all customers shall pay for services and facilities monthly in advance and shall pay for Long Distance Messages, Teletypewriter Exchange Service Messages, and Nonrecurring charges in arrears. Municipal, State or Governmental Agencies may be exceptions to this rule.
   b. Billing to customers shall be scheduled monthly.
   c. All bills for local, long distance or miscellaneous services are due not less than 20 days after the bill is rendered. Residential customers shall be permitted to have the last date for timely payment changeable for good cause in writing. (C)
   d. When a customer is connected or disconnected, or for other cause the service received deviates by more than twenty four consecutive hours from the normal billing period, the bill shall be prorated. If the prorating indicates a refund is due, the refund shall be accomplished by bill credit.

ISSUED: Nov. 1, 1983 (Date) EFFECTIVE: Dec. 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

GENERAL RULES AND REGULATIONS

K. PAYMENT FOR SERVICE AND FACILITIES (Continued)

1. General (Continued)
   e. When warranted, in the judgment of the Company, special toll bills may be rendered.
   f. Failure to receive a bill does not relieve the customer of the responsibility for payment.

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

Grand River Mutual Telephone Corp.

Telephone Tariff

PART II
2nd Revised Sheet 17
Canceling 1st Revised Sheet 17

Filed with the Board.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL RULES AND REGULATIONS

K. PAYMENT FOR SERVICE AND FACILITIES (Continued)

2. Disconnection of Service by the Company.

a. In the event of failure by the customer or those responsible to pay any bill on or before the due date, the Company may discontinue local, long distance, or miscellaneous services upon written notice, allowing the customer five days to make payment or settlement.

3. Service Charge for Reconnection.

a. Where service has been discontinued for nonpayment of a due bill, applicable service charges as defined in Part VI of this Tariff shall apply

b. Where service has been discontinued for the nonpayment of a due bill, the customer may be required to reestablish credit as defined in Establishment and Maintenance of Credit.

c. The maximum payment for restoration of service that existed prior to disconnection shall be the total past due amount, applicable nonrecurring charges and if appropriate, an Advance Payment and Deposit as specified elsewhere in this Tariff.

4. Late Payment Charge.

a. All bills not paid before the last date for timely payment shall be subject to late payment charges.

b. Each account shall be granted not less than one complete forgiveness of late payment charges each calendar year. The customer will be notified that this forgiveness has been used by first class mail or telephone.

c. Late payment charges shall be $ * (C)

L. TAXES OR FEES TO BE BILLED TO CUSTOMERS

1. When a municipality or political subdivision imposes upon the Company any license, occupation, franchise, permit, inspection or other similar tax, such tax, fee, or charge may be billed to the customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customer's monthly charges for the types of service made subject to such tax, fee, or charge.

2. Charges authorized by the FCC and included in the Companies Interstate Tariffs may also be assessed on the customer's monthly bill.

3. Other charges, fees, and taxes (including but not limited to 911 Service charges and Dual Party Relay assessments) imposed by the IUB or FCC, whether or not in a tariff, may also be assessed on the customer's monthly bill.

* Rates are available from the Company's office, website or by mail

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager,
Princeton, Mo.

Filed with I.S.C.C.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL RULES AND REGULATIONS

M. NETWORK CONNECTIONS

1. General

   a. Connections of new inside station wiring to the network shall only be made at the Demarcation Point.

   b. Such connections shall be made by using a Standard Network Interface and shall be in accordance with Part 68 of the F.C.C. Rules.

   c. Direct electrical connections at the protector or by-passing the Standard Network Interface shall constitute a violation of this Company's filed tariffs and the service may be disconnected in accordance with its filed Rules and Regulations.

   d. Customers shall not be allowed to construct inside station wiring from a demarcation point or between two or more buildings on the same premises to obtain service from an exchange other than that by which they would normally be served, excluding customers being provided adjacent exchange service or foreign exchange service as provided in this tariff. Existing inside wiring obtaining local exchange service within another exchange boundry shall be disconnected by the customer within ten days after receipt of written notification from the Company. (N)

N. CUSTOMER COMPLAINTS

1. General

   a. A customer or prospective customer may initiate a complaint with the Company on any relevant matter by telephone, in person or in writing directed to the Company at any of its offices. The Company's response to the complaint will generally be in the same form used by the customer. However, the Company may respond to written complaints by telephone or personal visits when it believes such communications will be effective in resolution of the issues.

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL RULES AND REGULATIONS

N. CUSTOMER COMPLAINTS (Continued)

1. General (Continued)

b. The customer may at any point during resolution of the complaint seek review by a supervisor or manager.

c. Upon investigation and final resolution by the Company, if the customer wishes further review, the customer should direct all appropriate information to the Iowa Utilities Board, Customer Service, 350 Maple Street, Des Moines Iowa, 50319-0069, toll free 1-877-565-4450, or iubcustomer@state.ia.us. (T)

O. RESALE OR SHARED SERVICE

1. General

a. A reseller or shared service customer may obtain local exchange service from the Company to allow occupants of a building or complex of buildings to share in the use of local exchange services.

b. The Company will provide service to the point of demarcation.

c. The customer shall be responsible to extend the service from the point of demarcation.

d. The end-user customer must be allowed to subscribe to service provided by the Company.

e. Should the reseller refuse to allow the end-user customer to subscribe to local exchange service direct from the Company, the end-user customer may file a complaint against the reseller with the Iowa Utilities Board, 350 Maple Street, Des Moines Iowa 50319-0069, toll free 1-877-565-4450, or iubcustomer@iub.state.is.us (T)

MILEAGE RATES, SPECIAL CIRCUITS – COPPER FACILITIES

A. General

Channels for services not specifically named elsewhere , and for purposes other than telephonic communication, will be furnished where facilities are available and where, in the judgment of the Company, the use to be made of such channels is not contrary to regulations. Special circuits are only available where copper facilities are in place and not available in locations served by fiber optic cable.

B. Rates

		Monthly Rate
1.	Channel for PBX tie lines, or alarm circuits, and like purposes, first half-mile or fraction thereof circuit measurement	$ 3.00
	Each additional one-quarter mile or fraction thereof	$ .70
2.	Channels for use in connection with interexchange facilities for radio broadcasting channels between pick-up points and a radio station or studio, between a radio station and/or studio and the transmitter, first one-quarter mile or fraction thereof on a line measurement	$ 3.00
	Each additional one-quarter mile or fraction thereof	$ .70
3.	An installation charge equal to the cost of labor required to install such channels applies to each channel in lieu of a service connection charge.	

MILEAGE RATES – FIBER OPTIC FACILITIES

A. Individual Case Basis

Services may be provided by the Company on an Individual Case Basis ("ICB"). customer-specific ICB pricing is authorized for: (1) dedicated, nonswitched, private line, and special access services, (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services, and (3) any retail business service.

B. Customer Specific Contracts and Specialized Pricing Arrangements

The Company may provide certain Services offered under this Tariff, or combinations of Services, to Customers on a case-by-case, contractual basis in response to requests by Customers to the Company for proposals or competitive bids. The terms and conditions of each contract offering are subject to the agreement of both the Customer and the Company. Unless otherwise specified, the regulation of such arrangements is in addition to the applicable regulations and prices in other sections of this tariff. Customer-specific contracts may include, but are not limited to:

1. Central-Office Based Services;
2. High Speed Private Line Services;
3. Customized Services that are required because of size or configuration;
4. Special Construction Services; and
5. Any other Service for which the Company has authority to enter into a Customer-specific contract.

C. Special Service Arrangements

Customer-specific service arrangements, which may include engineering, installation, construction facilities, assembly, or other special Services, may be furnished in addition to existing Tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable, for the special service arrangements will be developed upon Customer's request. Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this Tariff.

GRAND RIVER MUTUAL TELEPHONE COMPANY

Filed with I.S.C.C.

TARIFF LIBRARY
UTILITIES DIVISION

DEFINITIONS

ACTIVE ACCOUNT-A customer who is currently receiving telephone service, or one whose service has been temporarily disconnected (vacation, nonpayment, storm damage, etc.).

ADDITIONAL LISTING-Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

ADJACENT EXCHANGE SERVICE-Local exchange service, including extended area service, provided to a customer via direct facility connection to an exchange contiguous to the exchange in which the customer is located. (C)

ANCILLARY SERVICE OR EQUIPMENT-Any communication service or equipment not included in the definitions of transmission service, terminal equipment or inside station wiring.

AUTHORIZED USER-A person, firm or corporation (other than the customer) on whose premises a telephone, private branch exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE-A rate for urban grades of exchange service available to customers located within a base rate area.

BASE RATE AREA-The developed portion within each exchange service area as set forth in the telephone utility's tariffs, maps or descriptions.

BUILDING-The term "Building" is a structure occupied by a customer or authorized user. Multi-occupant structures will be considered different buildings when space of one customer or authorized user is separated by space occupied by others.

BUSINESS SERVICE-Central Office Access Line service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

CALLS-Telephone messages attempted by customers or users.

ISSUED: MAR. 20, 1990
Date

EFFECTIVE: APR. 20, 1990
Date

BY: ROBERT A. MCARTON, GENERAL MANAGER, PRINCETON, MO.
Name Title Address

3-89

Filed with I.S.C.C.

DEFINITIONS

CENTRAL OFFICE - A unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building.

CENTRAL OFFICE ACCESS LINE - A circuit extending from the central office equipment up to and including the demarcation point.

CENTRAL OFFICE ACCESS LINE CHARGE - For work associated with the telephone line, extending from central office equipment up to and including, the demarcation point located at the customers' premises.

CENTREX SERVICE - See definition in General Services.

CHANNEL - An electrical path suitable for the transmission of communications.

CHECK OF SERVICE or SERVICE CHECK - An examination, test or other method utilized to determine the condition of customer-provided terminal equipment and inside wiring.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semi-public service.

COIN TELEPHONE SERVICE - See "Pay Telephone Service." (N)

COMMISSION - The Iowa State Commerce Commission.

COMMISSIONS - A percentage of amounts handled paid as a fee in consideration of service rendered to the Company.

COMMON BATTERY SERVICE - Manual or dial service where the electrical energy is furnished from the central office and where the operator is signaled or dial tone is obtained by lifting the receiver of the calling station.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Company stations.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

DEFINITIONS (Continued)

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communcations services to the public.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE - A separate recurring and/or nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

CONTIGUOUS PROPERTY - Two or more parcels of property, occupied by the customer, in which the boundary line of one property touches the boundary line of the other(s).

CONTRACT - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association, corporation or government agency which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISE EQUIPMENT - Terminal equipment located on the customer's premise owned by the customer or owned by the telephone utility or some other supplier and leased to the customer.

DELINQUENT or DELINQUENCY - An account for which a bill or payment agreement for regulated services or equipment has not been paid in full on or before the last day for timely payment.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

DEFINITIONS (Continued)

DEMARCATION POINT - The point of connection provided and maintained by the telephone utility to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to, or within twelve inches of, the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with private branch exchange service.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DISCONNECT - The written notice sent to a customer following billing, notifying that service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the protector or equivalent.

DUE DATE - The last day for payment without unpaid amounts being subject to a late payment charge or additional collecting efforts.

DUE NOTICES - See "Disconnect Notice."

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of communications services in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART III
1ST REVISED SHEET NO. 5
CANCELLING ORIGINAL SHEET NO. 5

Filed with I.S.C.C.

TARIFF LIBRARY
UTILITIES DIVISION

DEFINITIONS (Continued)

EXCHANGE SERVICE-The furnishing of facilities for communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs.

EXTENDED AREA SERVICE-Interexchange telecommunications service, furnished at flat rates, between customers' telephone stations located within an exchange area and all of the customers of an additional exchange area.

EXTRA EXCHANGE LINE MILEAGE-The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Suburban or Rural Area.

FLAT RATE SERVICE-Telecommunications service furnished at a fixed monthly or periodic charge.

FOREIGN CENTRAL OFFICE-Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE-The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE-Exchange service furnished to a customer from an exchange other than the exchange regularly serving the area in which the customer is located.

GENERAL EXCHANGE SERVICES-Facilities, services or features furnished by the Company connected to or associated with primary local exchange service.

GRADE OF SERVICE-The term used to describe individual-line, or various party line services.

INDIVIDUAL LINE-A Central Office Access Line to provide one-party service. (Not a private branch exchange trunk.)

INFORMATION SERVICE ACCESS-An arrangement whereby a customer may access information via the network. Access to information service is usually provided by dialing 900 and 976 numbers. N

INITIAL SERVICE PERIOD-The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

ISSUED: FEB. 28, 1992 (Date)

EFFECTIVE: APR. 01 1992 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

DEFINITIONS (Continued)

EXCHANGE SERVICE - The furnishing of facilities for communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs.

EXTENDED AREA SERVICE - Interexchange telecommunications service, furnished at flat rates, between customers' telephone stations located within an exchange area and all of the customers of an additional exchange area.

EXTRA EXCHANGE LINE MILEAGE - The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Suburban or Rural Area.

FLAT RATE SERVICE - Telecommunications service furnished at a fixed monthly or periodic charge.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Exchange service furnished to a customer from an exchange other than the exchange regularly serving the area in which the customer is located.

GENERAL EXCHANGE SERVICES - Facilities, services or features furnished by the Company connected to or associated with primary local exchange service.

GRADE OF SERVICE - The term used to describe individual-line, or various party line services.

INDIVIDUAL LINE - A Central Office Access Line to provide one-party service. (Not a private branch exchange trunk.)

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

DEFINITIONS (Continued)

INSTALLATION CHARGE - A nonrecurring charge made at the time of installation of communications service or facilities, which may apply in place of or in addition to Service Charges and other applicable charges for service.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the services of another customer.

LINE EXTENSION - See "Extra Exchange Line Mileage."

LOCAL EXCHANGE SERVICE - Telecommunications within a local service area in accordance with the provisions of the Company's tariffs.

LOCAL MESSAGE - A completed customer or user call between stations located within the same Exchange Area or Local Service Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule or rates without the application of a long distance message charge.

LONG DISTANCE MESSAGE - See "Toll Message."

LONG DISTANCE TERMINAL - See "Telephone Station."

MESSAGE - A completed customer or user call.

MESSAGE RATE SERVICE - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

MILEAGE RATE - The rate applying for the use of part or all of a line furnished by the Company.

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

DEFINITIONS (Continued)

MINIMUM CONTRACT PERIOD - The minimum lenghth of time for which a customer is obligated to pay for services and/or facilities, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Conections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MORSE CHANNEL - A channel not connected with the general telephone exchange system and of the type which may be derived from telephone wire facilities by simplexing, compositing or other methods of similar character and equipped with instruments used in sending Morse Code or equipped with instruments other than telephone or typewriter equipment, depending for their operation upon the variation of the flow of electrical energy, according to a specified plan or code.

MULTI-PARTY LINE - A Central Office Access Line to provide exchange service to more than one customer.

MULTI-PARTY SERVICE - Service provided to more than one customer on a single circuit to the central office.

NONRECURRING CHARGE - A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NOTICE - See "Disconnect Notice."

OTHER SUPPLIER - The customer or any entity other than the telephone utility providing, repairing or maintaining new inside station wiring or existing or new terminal equipment or reparing or maintaining existing inside station wiring.

OUTSIDE PLANT - The telephone facilities installed on, along, or under streets, alleys, highways, and private rights of way between customer locations, central offices or the central office and customer location.

PARTY LINE - See "Multi-Party Line."

Filed with I.S.C.C.

DEFINITIONS (Continued)

PAY TELEPHONE SERVICE - A central office access line providing connections for pay telephone equipment. (N)

Pay Central Office Access Line: A circuit extending from the central office equipment up to and including the demarcation point to provide both local and toll service.

Interexchange Pay Access Line: A one-way outgoing circuit extending from the central office up to and including the demarcation point for use with toll service only.

PREMISES - The space occupied by an individual customer in a building, in adjoining buildings, or on contiguous property including property separated only by a public thoroughfare, a railroad right-of-way, or a natural barrier.

PRIVATE BRANCH EXCHANGE TRUNKS - See "Central Office Access Line."

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PROTECTOR - A utility owned electrical device located in the central office, at a customer's premises or anywhere along any telephone facilties which is designed to protect both the telephone company's and the customer's property and facilities from over-voltage and over-current by shunting such excessive voltages and currents to ground.

RATES - Recurring amounts billed to customers for regulated communications services.

RESIDENCE SERVICE - Telecommunication service furnished to customers when its use is for domestic purposes.

RURAL SERVICE - Telecommunication service in an exchange area outside of a base rate area or generally outside a special rate area.

SERVICE CHARGE - The charge a customer is required to pay at the time of the establishment of telephone service or subsequent changes to that service.

SERVICE CHECK - See "Check of Service."

ISSUED: Oct 23, 1985 (Date) EFFECTIVE: Nov 23, 1985 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART III
1ST REVISED SHEET NO. 9
CANCELLING ORIGINAL SHEET NO. 9

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

DEFINITIONS (Continued)

SERVICE MAINTENANCE CHARGE - A nonrecurring charge for visits to the customers premises when the service difficulty is caused by the customer-premises equipment.

SERVCIE ORDERING CHARGE - For work involved in receiving, recording and transmitting, information for establishment of telephone service or subsequent change to that service including directory listing.

SPECIAL RATE AREA - An area within an exchange where service generally is furnished at uniform rates. Usually this comprises a developed area outside of the base rate area and separated by some distance from the base rate area.

STANDARD NETWORK INTERFACE - See "Demarcation Point."

SUSPEND - See "Temporary or Vacation Suspension."

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company with the Iowa State Commerce Commission.

TELEPHONE COMPANY - See "Company."

TEMPORARY OR VACATION SUSPENSION - Temporary disconnection or impairment of service which shall disable either outgoing or incoming communications or both.

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE - A communication circuit connecting two private branch exchange services together.

TIE LINE MILEAGE - The measurement on which the rates for tie lines are based.

TIMELY PAYMENT - Payment on a customer's account made on or before the due date shown:

1. On a current bill for rates and charges, or
2. By an agreement between the customer and the Company for a series of partial payments to settle a delinquent account.

TOLL BLOCKING - A service that lets consumers elect not to allow the completion of outgoing toll calls from their telecommunications channel. (N)

ISSUED: NOV. 25, 1997 **EFFECTIVE DATE: JAN. 01 1998**

BY: PHILIP S. JOHNSON, GENERAL MANAGER, PRINCETON, MO.

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART III
1ST REVISED SHEET NO. 10
CANCELLING ORIGINAL SHEET NO. 10

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

DEFINITIONS

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching and recording) takes place in connection with the provision of long distance telecommunication service. (N)

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between different exchange area furnished under the provision of the applicable toll tariff.

TOLL RATE - The tariff charge prescribed for toll messages, usually based upon the duration of the message, the distance between the exchanges, the day and time of the message and the degree of operator assistance.

TOLL SERVICE - Toll service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between different exchange areas in accordance with the rates and regulations specified in the Company's long distance telecommunication service tariff.

TOLL STATION - A telephone connected to a toll line or directly to a toll board.

TOLL STATION SERVICE - Telephone service rendered from a toll station.

TOLL TERMINAL - The circuit connecting the customer premise equipment directly with a toll center. (Also known as Long Distance Terminal).

TRAVEL CHARGE - A charge that applies whenever a visit is required to complete the customer's request. One charge will apply for all work requested at the same time on the same visit.

TRUNK LINE - A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange service.

WATS (WIDE AREA TELECOMMUNICATIONS SERVICE) - The furnishing of inward or outward switched telephone communications service between a wide area telecommunication service line and specified service area or bands.

ISSUED: NOV. 25 1997 **EFFECTIVE DATE: JAN. 01 1998**

BY: PHILIP S. JOHNSON, GENERAL MANAGER, PRINCETON, MO.

Filed with I.S.C.C.

ACRONYMS

A

AMPS	Advanced Mobile Phone Service
ANI	Automatic Number Identification

B

BPS	Bits per Second
BRA	Base Rate Area

C

CA	Connecting Arrangement
CAMA	Centralized Automatic Message Accounting
CCS	Customer Calling Services Calling Card Service
CENTREX	Centralized Exchange for Business Customer Services
CO	Central Office
COAL	Central Office Access Line (N)
COE	Central Office Equipment
CPE	Customer Premises Equipment

D

DA	Directory Assistance
DDD	Direct Distance Dialing
DID	Direct Inward Dialing
DTMF	Dual Tone Multifrequency

Filed with I.S.C.C.

ACRONYMS (Continued)

E

EAS	Extended Area Service
ESS	Electronic Switching System

F

FCC	Federal Communication Commission
FX	Foreign Exchange

H

HNPA	Home Numbering Plan Area
HZ	Hertz (frequency unit--formerly cycles per second)

I

ICO	Independent Telephone Company	
IMTS	Improved Mobile Telephone Service	
IPAL	Inter exchange Pay Access Line	(N)
ISCC	Iowa State Commerce Commission	
IW	Inside Wiring	

K

TF 85-872

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART III
1ST REVISED SHEET 11b
CANCELLING ORIGINAL SHEET 11b

Filed with I.S.C.C.

ACRONYMS (Continued)

L

LAMA	Local Automatic Message Accounting	
LATA	Local Access and Transport Area	
LMS	Local Measured Service	

M

MOU	Minutes of Use	
MRC	Message Relay Charge	(N)
MU	Message Unit	

N

NL	Non-Listed	
NNX	Central Office Designation of Telephone Number	
NP	Non-Published	
NPA	Numbering Plan Area	
NRC	Non-Recurring Charges	

O

OCC	Other Charges and Credits Other Common Carriers	
ONI	Operator Number Identification	
OSP	Outside Plant	

P

PCOAL	Pay Central Office Access Line	(N)
PTS	Pay Telephone Service	(N)

ISSUED: Oct 23, 1985 (Date) EFFECTIVE: Nov 23, 1985 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

Filed with I.S.C.C.

ACRONYMS (Continued)

S

SLU	Subscriber Line Usage
SNI	Standard Network Interface
SXS	Step-by-Step

T

TAS	Telephone Answering Service
TC	Toll Center
TELCO	Telephone Company
TSPS	Traffic Service Position System
TT	Touch Tone

U

USOC	Uniform Service Order Code
USP	Usage Sensitive Pricing

W

WATS	Wide Area Telecommunications Service

X - Y - Z

X-Bar	Crossbar Switching System

ISSUED: Oct 23, 1985 (Date) EFFECTIVE: Nov 23, 1985 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

$

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

TRADE NAMES

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

LOCAL EXCHANGE SERVICE

A. GENERAL

1. Central Office Access Lines extent between the central office of the Company and the demarcation point located on the premises of the customer. Rates for Central Office Access Lines are shown in paragraph C. below. The rates and charges contained herein are in addition to other applicable rates and charges located in other parts of this tariff. (T)

2. There is no distinction between rates for Access Line Service within the Base Rate Area or outside the Base Rate Area.

B. Extended Area Service

Exchanges and their Extended Area Service Locations

Allerton, Ia.	Corydon, Ia., Lineville, Ia.
Blockton, Ia.	Sheridan, Mo.
Davis City, Ia.	Lamoni, Ia., Leon, Ia.
Derby, Ia.	Humeston, Ia.
Garden Grove, Ia.	Leon, Ia.
Grand River, Ia.	None
Lamoni,Ia.	Davis City, Ia.
Leon, Ia.	Davis City, Garden Grove and Weldon-Van Wert, Ia.
Lineville, Ia.	Allerton, Ia.
Millerton, Ia.	Corydon, Ia.
Thayer, Ia.	None
Weldon-Van Wert, Ia.	Leon and Osceola, Ia.

(T)

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

LOCAL EXCHANGE SERVICE

C. RATES

(C)
(T)

1. Rates indicated in the matrix below are for standard rotary dial service. Tone dial service and other line associated custom calling services can be found in Part V.

EXCHANGE	Residence Individual Line	Business Individual Line	Key System Trunk	PBX Trunk	Pay Central Office Access Line
Allerton, Ia.	*	*	*	*	*
Blockton, Ia	*	*	*	*	*
Davis City, Ia	*	*	*	*	*
Derby, Ia.	*	*	*	*	*
Garden Grove, Ia	*	*	*	*	*
Grand River, Ia.	*	*	*	*	*
Lamoni, Ia	*	*	*	*	*
Leon, Ia.	*	*	*	*	*
Lineville,Ia.	*	*	*	*	*
Millerton, Ia.	*	*	*	*	*
Thayer, Ia.	*	*	*	*	*
Weldon-Van Wert, Ia.	*	*	*	*	*

(C)
(T)

* Rates are available to customers at the Company's office, website or by mail

TARIFF LIBRARY
UTILITIES DIVISION

Local Exchange Services

Digital Centrex Service (N)

A. General

1. Digital Centrex Service (CENTREX) is an integrated business network system made up of feature enhanced digital switching software and hardware located in the Telephone Company offices and customer provided equipment located at the customer premises.

2. CENTREX service will be provided to business customers with a minimum of two access line and may be provided jointly at business and residence locations.

3. CENTREX service will only be available in those exchange areas where Company provided facilities exist.

4. A standard feature of CENTREX service, Virtual Facilities Group Control, which limits the number of trunks/lines available for outgoing and incoming calling will be provided to determine the number of End User Common Line charges for CENTREX lines as set forth in the NECA Tariff FCC No. 5 and for any other charges assessed on a per line basis.

5. The minimum lines to be assessed in the Virtual Facilities Group will be two (2) per customer group.

6. CENTREX customers will be provided with one directory listing in the alpha listing in the classified section at no charge. All other additional listing will be at the rates established in other sections of these tariffs.

7. CENTREX lines may be terminated at locations not considered the customers primary business location at the rates established in other sections of this tariff following, provided all locations are served by the same Company central office.

8. CENTREX service or lines of a customer which terminate interexchange, where possible, will be provided by agreement on an Individual Case BASES or according to tariffs in effect for the provision of interexchange private line services.

9. CENTREX service is a service provided to individual business and residence customers of the Company and is not for resale or shared use.

DIGITAL CENTREX SERVICE

CENTREX SERVICE (Continued)

B. CONDITIONS

1. The minimum charge for CENTREX SERVICE is one month.
2. Customer premises equipment will be provided by the customer and must be compatible with the services and equipment provided by the Company.
3. All applicable features as described in following parts of this tariff are available to each CENTREX line of each customer group.
4. Intraexchange and interexchange calling services available to other classes of service within the exchange of the CENTREX customer such as: Extended Area Service, access to 911, access to operator, and Direct Distance Dialing, are available to CENTREX lines unless denied or restricted by the customer.
5. If CENTREX lines or services are ordered in conjunction with PABX or Key System Trunks the appropriate rates for PABX or Key System Trunks as found in other parts of these tariffs will apply as well as the rates for CENTREX lines.
6. All applicable Rules, Regulations, Rates and Charges found in other parts of the Tariffs of the Company are applicable to CENTREX Service.
7. Touch tone line charges as described in other parts of the Company's tariff are required on each CENTREX access line to which a 2500 and/or analog type communications device is attached.
8. CENTREX service is not available in exchanges served by fiber.

C. DESCRIPTION OF FEATURES AND SERVICES

1. Standard Features
    a. Automatic Identification of Outward Dialing (AIOD): Records each outgoing, billable call against the CENTREX line originating the call.
    b. Automatic Line: This feature provides an automatic connection between a calling station that goes off-hook and a preassigned directory number.
    c. Call Forward: This feature allows a customer to have incoming calls to a station location automatically forwarded to a predetermined telephone number under any of the following three circumstances:
        1. All Calls: Allows all incoming calls to be automatically forwarded to another preselected line.
        2. Busy: This is a station option that automatically transfers incoming calls directed to a busy subscriber to an alternate subscriber within the same customer group.

C. Description of Features and Services.

1. Standard Features

a. Automatic Identification of Outward Dialing (AIOD)
b. Automatic Line
c. Call Forward
d. Call Hold
e. Call Park
f. Call Pick-up
g. Call Pick-up Groups
h. Call Transfer
i. Call Waiting/Cancel Call Waiting
j. Class of Service Restrictions
k. Consultation Hold
l. Direct Inward Dialing (DID)
m. Direct Outward Dialing (DIOD)
n. Directory Number Hunt
o. Distinctive ringing
p. Distinctive Call Waiting Tone
q. Intercom Groups
r. Manual Line
s. Speed Calling
t. Station to Station Calling
u. Three-way Conference
v. Virtual Facilities Group

Grand River Mutual Telephone Corp.

Telephone Tariff

PART IV
3rd Revised Sheet 5
Canceling 2nd Revised Sheet 5

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

Local Exchange Services

Digital Centrex Services (Cont'd)

C. Description of Features and Services (Cont'd)

2. Class of Service

Custom Local Area Signaling Services as described in other parts of the Company's Tariffs are available for use with Digital CENTREX Service. The rules, regulations and rates established for those services in the applicable Tariff apply to Digital CENTREX customers.

D. Rates and Charges

1. The Rates and charges indicated below for CENTREX Lines may include all applicable features and services associated with CENTREX SERVICE, as described in Part C. Features

2. Non-Recurring Charges as found in other parts of these Tariffs apply to the initial installation of each line or trunk in a Customer Service Group, and will include: Service Ordering Charge, Central Office Access Charge, and Trip Charge if applicable.

3. Subsequent orders of a customer Group initiated for the change, addition, or deletion of services or features of a line or Customer Group will require a Service Ordering Charge, plus a $5.00 Programming Charge per occurrence, per line effected.

4. CENTREX Line Rates per Customer Group:

		Monthly	
a.	First 5 lines each	*	(N)
b.	Next 5 lines each	*	|
c.	Next 10 lines each	*	|
d.	Over 21 lines each	*	(N)

* Rates are available to customers at the Company's office, website or by mail.

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo

Filed With the Board

LOCAL EXCHANGE SERVICE

RESALE AND SHARED SERVICES

A. GENERAL

1. The Company will provide central office access lines to any landlord, owner, tenant association, or other affiliated groups for the purpose of reselling or sharing local exchange services to occupants of a building or complex of buildings with a community of interest.

2. All persons (end-users) or occupants in a building or complex of buildings shall be permitted to subscribe to local exchange service of the Company.

3. The telephone rates charged to resale or shared use providers of service shall be on the same basis as business service.

4. The rates contained herein are in addition to all other applicable rates and charges located in other parts of this Company's tariff

B. CONDITIONS

1. Community of interest as used in Paragraph A.1. above normally indicates joint or common ownership but other factors may be considered.

2. The local resale or shared use supplier is required to subscribe to a sufficient number of lines to assure the local network is not impaired and shall provide adequate facilities to its customers.

3. The Company is responsible for the transmission quality up to the point of demarcation with the resale / shared use supplier. Transmission quality on the customer side of the demarcation shall be the responsibility of the resale / shared use supplier.

4. The local resale / shared use supplier shall be responsible for providing local exchange telephone directories to its customers or users. The Company shall provide the resale / shared use supplier a directory in accordance with Part II of this tariff.

Grand River Mutual
Telephone Corp.

Telephone Tariff

Part IV
3rd Revised Sheet 7
Canceling 2nd Revised Sheet 7
and Sheets Listed Below

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

HELD FOR FUTURE USE

The following sheets are being eliminated from Part IV of this Tariff.
The information contained on these sheets has been moved to 3rd Revised Sheet 1 and 4th Revised Sheet 2.

3rd Revised Sheet 8
2nd Revised Sheet 9
3rd Revised Sheet 10
1st Revised Sheet 11
2nd Revised Sheet 12
2nd Revised Sheet 13
3rd Revised Sheet 14
2nd Revised Sheet 15
3rd Revised Sheet 16
2nd Revised Sheet 17
3rd Revised Sheet 18
3rd Revised Sheet 19
4th Revised Sheet 20
Original Sheet 21
1st Revised Sheet 22
2nd Revised Sheet 23
3rd Revised Sheet 24
Original Sheet 25

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo.

Filed with Board

GENERAL EXCHANGE SERVICES

RECEIVED
November 27, 2013

TF-2013-0482

DIRECTORY LISTINGS

A. GENERAL

The following rates are applicable to the alphabetic section of the white pages of the telephone directory for business or residence customers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

		Monthly Rate	
1.	Additional or alternate listings, per listing.....	*	(C)
2.	Private service, per listing.....	*	
3.	Foreign or nonsubscriber service, per listing ..... (See Condition 4)	*	

C. CONDITIONS

1. A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
   a. Listings will be limited to such information as is necessary for proper identification.
   b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
   c. The Company may refuse to insert any listing which, in its judgment does not facilitate the use of the directory.

2. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. An additional listing may include the same address and telephone number as the primary listing.

* - Rates are available to customers at the Company's office, website or by mail.

ISSUED: November 27, 2013 (Date) EFFECTIVE: January 1, 2014 (Date)

BY: Ron Hinds (Name) General Manager (Title) Princeton, Missouri 64673 (Address)

Effective Date
January 1, 2014

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Continued)

C. CONDITIONS (Continued)

3. An alternate call listing refers a calling party to certain other telephone numbers such as after business hours, on Sundays, holidays, or if there is no answer on the first listed number. Where the alternate call number is that of another customer, the listing will be furnished only with written approval of the other customer.

4. A foreign or nonsubscriber listing is furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears. The Conditions of paragraph C.1. above shall apply.

5. Non-listed numbers are the omission of a customer's listing from both the telephone directory and directory assistance records.
   a. When non-listed numbers are to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-listed number.
   b. No charge will apply for non-listed numbers.

6. The charge for additional, alternate or private listings is effective the day the directory assistance record is posted.

7. The contract period for directory listings is:
   a. For those services that appear in the directory, the directory period; unless the listing is no longer applicable because of disconnection, removal, etc., of the services with which it is associated. The directory period starts on the day the directory is distributed and concludes the day that the succeeding directory is distributed.
   b. For those services that do not appear in the directory; 30 days.

TF - 85-872

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
1ST REVISED SHEET 3
CANCELLING ORIGINAL SHEET 3

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

EMPLOYEE'S TELEPHONE SERVICE

A. GENERAL

Employees' Service is offered to all permanent employees at their residence when such service is provided by this Company.

B. RATES

1. The concession for Employees' Telephone Service is 100% of the residence one party access line charge plus two company provided instruments selected from normal stock.

2. No concessions will be made to employees for toll messages or other miscellaneous equipment or facilities.

3. Service may be furnished by the Company at its expense in the residence of employees, when in its judgment, the interests of the company in rendering continuous service to the public will be advanced, and shall be limited to employees who are frequently contacted at their residence outside of regular office hours, concerning affairs relating to the business of the Company.

4. Each employee shall be entitled, at no charge, to one outside move, one inside move, and one change in equipment during each calendar year.

C. CONDITIONS

1. Employees' Telephone Service at their residence is available to employees of the Company having at least three months continuous credited service with the Company. This service is not available when the employee resides in a boarding and/or rooming house.

2. One primary listing may be provided in the name of the employee (except that the listing of a married women may be in her or her husband's name.)

ISSUED: Oct 23, 1985 (Date) EFFECTIVE: Nov 23, 1985 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TF-85-872

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
1ST REVISED SHEET 4
CANCELLED ORIGINAL SHEET 4

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

FIRE REPORTING SERVICE

A. GENERAL

Fire reporting service is furnished in the interest of the public safety by means of equipment located in a central office of the Company through which an announcement may be made to several phones simultaneously. The rates and charge contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES	Monthly Rate	Nonrecurring Charge
1. Automatic type		
a. 10 line capacity (maximum)	N/C	N/C

C. CONDITIONS

1. This service may be furnished in connection with individual Central Office Access Line services only.

2. Expanded capacity of fire reporting service, or provision of this service for other than Volunteer Fire Departments will be available under special contracts with the Company.

3. The service is not available in exchanges served by fiber.

ISSUED: Oct 23, 1985 (Date) EFFECTIVE: Nov 23, 1985 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

FOREIGN EXCHANGE SERVICE

A. GENERAL

Foreign Exchange Service is interexchange service provided at a location in an exchange other than that in which the central office is located and from which the customer would normally be served. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. DEFINITIONS

1. Local Exchange - the exchange in which the customer premise equipment is located and in which service is provided.

2. Serving Exchange - the exchange in which the serving central office is located.

3. Contiguous Exchange - adjoining exchanges which share a common boundary.

4. Noncontiguous Exchanges - exchanges which do not share a common boundary.

C. RATES

1. Rates of the serving Company apply for local exchange service to the class and grade of service provided.

   a. Plus, applicable rural mileage charges in the local exchange if the customer is located outside of the base rate area.

   b. Plus, applicable special access rates contained in the "serving exchange" Carrier Access tariff.

2. Applicable special access rates contained in the "local exchange" Carrier Access Tariff.

Filed with I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

FOREIGN EXCHANGE SERVICE (Continued)

D. CONDITIONS

1. Foreign Exchange Service will be limited to business and residence individual Central Office Access Line Service, or PBX trunks, when facilities for its provision are available.

2. One directory listing will be provided, without added charge in the alphabetical directory covering the serving exchange for each business or residence service. In addition, each business customer will be entitled to a regular listing in the classified directory covering the serving exchange without additional charge. Additional listing in the alphabetical and/or classified directories covering the local or other exchanges may be provided at the rates effective in those exchanges.

3. Customers to Foreign Exchange Service are required to subscribe to Central Office Access Line Service of the exchange from which service would normally be rendered. Any suspension or termination of the primary Local Exchange Service will require suspension or termination of the Foreign Exchange Service.

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF
PART V
2ND REVISED SHEET 7
CANCELLING 1ST REVISED SHEET 7

Filed with I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

FOREIGN EXCHANGE SERVICE (Continued)

D. CONDITIONS (Continued)

4. Calls beyond the local calling area of the serving exchange will not be permitted.

ISSUED: SEP. 20, 1988
DATE

EFFECTIVE: OCT 20, 1988
DATE

BY: ROBERT A. MCARTON
NAME

GENERAL MANAGER
TITLE

PRINCETON, MO.
ADDRESS

TF - 90-109

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
2ND REVISED SHEET NO. 8
CANCELLING 1ST REVISED SHEET NO. 8

Filed with I.S.C.C.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE

HELD FOR FUTURE USE

ISSUED: MAR. 23, 1990
Date

EFFECTIVE: APR. 23, 1990
Date

BY: ROBERT A. MCARTON, GENERAL MANAGER, PRINCETON, MO.
Name Title Address

3-90

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL EXCHANGE SERVICE

Toll Blocking Service

A. General

1. Toll Blocking service provides denial of outgoing 0+ and 1+ long distance calls for central office access lines or trunks.

2. This service is provided only where central office capabilities permit the offering.

B. Rates

	Monthly Rate	Nonrecurring Charge	
1. Toll Blocking Service (Outgoing calls only)	*	*	(C)

C. Conditions

1. The customer shall not be permitted to place outgoing calls to an operator or any part of the 0+ or 1+ long distance network when this service is in effect.

2. Incoming calls are not restricted.

* Rates are available to the customer from the Company's office, website or by mail

TF 85-872

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
1ST REVISED SHEET 10
CANCELLING ORIGINAL SHEET 10

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICE

LINE EXTENSIONS

A. GENERAL

Line extensions may be provided as set forth in this tariff for any class and grade of Central Office Access Line to customers or applicants beyond the existing facilities of the Company, within the same exchange. The charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. CHARGES	Nonrecurring Charges
1. Extension of facilities	
a. Within the Base Rate/or Special Rate Areas of the Company	None
b. Outside of the Base Rate and/or Special Rate Areas of the Company within the exchange boundaries	
1) Extension of facilities when costs are less than the average amount of Outside Plant investment of the Company. (See formula below.)	None
2) Extension of facilities when costs are greater than the average amount of Outside Plant investment of this Company.	Computed by Formula

ISSUED: Oct 23, 1985 (Date) EFFECTIVE: Nov 23, 1985 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

B. CHARGES (Continued)

2. Formula for computing charges;
   a. Outside Plant, net value in last Company financial report.
      Elements to include:
      1) Plant Under Construction
      2) Pole Lines
      3) Aerial Cable
      4) Underground Cable
      5) Buried Cable
      6) Aerial Wire
      7) Underground Conduit
   b. Number of Central Office Access Lines, at same date as a.
   c. Divided a. by b. equals d.
   d. Average Outside Plant, per Central Office Access line
   e. Determine total cost of Outside Plant extension
   f. Subtract d. from e. (if possible) equals g.
   g. Remainder is the dollar amount of the line extension due from the customer.

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

C. CONDITIONS

1. Route and type of facilities.
   a. The Company shall determine the route and type of construction which will be used in the extension of its facilities within an exchange. All such line extensions shall be owned and maintained by the Company.

   b. The Company will be responsible for the route of the proposed line extension facilities upon which costs will be developed. Such routes will include the last pole or pedestal on public or private property but will exclude the drop wire (maximum of 300 Ft.) for the building in which the telephone service is to be located.
   c. Any difference in costs between the type of construction proposed by the Company for use on a line extension and the type of construction requested by the customer will be charged at actual cost for the difference. (See Part II, Special Type of Construction.)
   d. When two (2) or more applicants mutually agree they may be considered as a "group." Line extension charges will be established in order to determine the amount of construction which needs to be provided. Line extension charges computed for the total extension, less allowable costs, may be proportionately divided among the applicant making up the "group".
2. Obligation of the Company
   a. The Company's obligation to provide service through line extensions is solely dependent upon its ability to secure, retain, and maintain suitable rights-of-way without unreasonable expense.
   b. The Company will survey all prosspective customers who could receive service from each proposed line extensiosn project prior to its construction.

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

C. CONDITIONS (Continued)

3. Payment of charges applicable to line extensions may be paid either in advance or on a recurring monthly basis including any applicable carrying charges, over a maximum 36-month period, at the option of the Company.
   a. A customer paying the charges on a monthly basis who discontinued service within the three (3) year term, is obligated to pay a termination charge which equals the monthly charges remaining in the original three (3) year term. An agreement setting forth the terms of payment shall be executed between the Company and the customer.

4. Applicants requesting service which can be provided from a previously established line extension project:
   a. Within 12 months from the time service was initially provided by means of such line extensions, initial charges will be recomputed by the Company and the applicant will pay a proportionate share of such charges as if they were one of the initial applicants and appropriate refunds will be made to the original customer(s).
   b. After 12 months from the time service was initially provided, such applicant(s) will be responsible for the charges and conditions applicable to the establishment of line extension facilities required to serve him (or them) alone.

5. Except as provided elsewhere in this tariff, refunds of line extension charges will not be paid by the Company.

6. Supersedure of service provided from a line extension and any adjustment in an amount paid by a customer discontinuing such service during the initial three (3) year term and an applicant superseding such service will be a matter of negotiation between the disconnecting customer, who has obligated himself for the line extension charge and the superseding applicant.

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

C. CONDITIONS (Continued)

7. The Company will have the option to specify the type of construction to be used when line extensions are requested for service into real estate subdivisions or mobile home parks. Any difference in costs of types of plant facilities used by the Company or requested by the subdivider will be negotiated between the parties.

8. When the line extension proposed contains growth potential to provide for anticipated future service demands, the proposed customer(s) will only be obligated for that portion of such line extension costs as would be necessary to serve him (or her) alone. It will be to that segregated amount that the Formula for average Outside Plant costs will be applied.

9. Line extensions of a temporary or speculative nature
   a. Line extension of the Company's facilities may be made to provide service of a temporary or speculative nature. An applicant whose service is considered speculative or temporary in nature will be charged the total actual costs of construction and estimated costs of removal, less salvage value, for the material used to establish the service.
      1) If after a 12 month period the temporary or speculative project is considered by the Company to be a permanent service, a refund may be made to the customer for the difference between costs paid and the charges which would have been computed for regular a line extension.

N. OFF-PREMISE EXTENSION (OPX) SERVICE

1. Off-premise extension circuits are provided to allow the customer the option of extending his telephone service to a second location within the wire center using the company's cable or fiber distribution facilities. Off-premise extension circuits are furnished subject to the availability of circuits and provided when no unusual expense is involved. Distances for determination of rates shall be based on airline miles between the normal location and the location of the off-premise extension. Off-premise extension service is not available in exchanges served by fiber.

2. If a customer requests an OPX line at the same premise and: (a) the line goes back to the pedestal, and (b) a cable pair from an additional premise cable to a separate location is used, then the following OPX charges apply.

    a. Mileage Charges*. Customers will be billed at $0.70/per ¼ mile of cable if cable is installed by and belongs to the Company.

        i. Mileage is calculated by measuring the distance between the stations that are ringing the same number or the distance from pedestal to second location, whichever is applicable.

        ii. If a customer pays for the materials and labor to have cable buried between two buildings on the same premise, OPX mileage is not charged. This is a customer owned OPX, and the maintenance of same is the customer's responsibility.

    b. Additional Local Service Charges and Simultaneous Ring Charges. If a customer requests an OPX line and a second cable pair or fiber is needed, then the customer will be billed for an additional local service line at the rates described elsewhere in this tariff. Simultaneous Ring Service may also be required at each additional location.

* Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE

Milage Rates

A. General

Mileage rates apply for extending standard voice grade intra-exchange service between locations on the same premises, between premises or outside the Base Rate Area. Any other intra-exchange improved grade of circuits may be provided as set forth in the General Rules and Regulations-Construction. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Tariff.

B. RATES

	Monthly Rate
1. Between Building on Different Premises, per ¼ mile or fraction thereof	
a. Per two wire circuit	$ * (C)

C. CONDITIONS

1. Mileage measurement is the footage distance between the terminals.

2. When facilities must be constructed to provide service to an applicant beyond the Base Rate Area, charges shall be determined as set forth under Line Extensions.

* Rates are available to customers at the Company's office, website or by mail

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE

MILEAGE RATES, SPECIAL CIRCUITS

A. GENERAL

Channels for services not specifically named elsewhere in these tariffs, and for purposes other than telephonic communication, will be furnished where facilities are available and where in the judgment of the telephone company the use to be made of such channels is not contrary to regulations.

B. RATES

		MONTHLY RATE	
1.	Channel for PBX tie lines, or alarm circuits, and like purposes, first half-mile or fraction thereof circuit measurement.....$	*	(C)
	Each additional one-quarter mile or fraction thereof.....$	*	
2.	Channels for use in connection with interexchange facilities for radio broadcasting channels between pick-up points and a radio station or studio, between a radio station and/or studio and the transmitter, first one-quarter mile or fraction thereof on a line measurement.....$	*	
	Each additional one-quarter mile or fraction thereof.....$	*	
3.	An installation charge equal to the cost of labor required to install such channels applies to each channel in lieu of a service connection charge.		(C)

* Rates are available to customers from the Company's offices, website

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

Mileage Rates, Special Circuits

C. Conditions

1. If the use to which these channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the subscriber, or if done by the telephone company, the cost thereof will be billed to the subscriber.

2. The Telephone Company does not hold itself out to furnish channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the company's standpoint.

3. The subscriber must agree that the volume of electrical input on such channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.

4. If any of the special circuit requested is outside the Base Rate Area, such circuit is furnished in accordance with the regulations contained under "Construction and Installation Charges."

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

HELD FOR FUTURE USE

RECEIVED
November 1, 2013

TF-2013-0463

GENERAL EXCHANGE SERVICES

TEMPORARY OR VACATION SUSPENSION [1] (C)

A. GENERAL

Temporary Suspension of Service is available for vacation purposes at a reduced rate for all customers.

B. RATES

1. The monthly rate will be * % of the regular rate for the services suspended, with payment made in advance and the allowance applied after the service is restored.

2. No other service charges will apply for the suspension and subsequent restoral of service.

C. CONDITIONS

1. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.

2. The minimum period for which this service may be provided is one month.

3. No outward or inward service will be provided during the suspension period.

4. Bills shall continue to be rendered to the customer at the regular billing dates during the period of suspension.

[1] Effective January 1, 2014, Suspension of Service will no longer be available to new customers. Existing customers will be allowed to complete or continue any prearranged suspended service until May 1, 2014 when the service shall sunset and no longer be available. (C)

* - Rates are available to customers at the Company's office, website or by mail.

ISSUED: November 1, 2013 (Date) EFFECTIVE: January 1, 2014 (Date)

BY: Ron Hinds (Name) General Manager (Title) Princeton, Missouri 64673 (Address)

Effective Date
January 1, 2014

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

TONE DIAL SERVICE (Pushbutton Service)

A. GENERAL

Tone Dial Service provides the ability to originate telephone calls through the use of telephone instruments equipped with push-buttons in place of the standard Rotary Dial. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Tariff.

B. RATES

		Monthly Rate	Non-Recurring Charge	
1.	Tone Dial Service			(C)
a.	Residence			
1)	Per Central Office Access Line	*	*	
b.	Business			
1)	Per Central Office Access Line	*	*	
2)	Key System Line	*	*	
3)	PBX/PABX Trunk Line	*	*	(C)

C. CONDITIONS

1. This service will be furnished only where the necessary equipment and related facilities are available.
2. Tone Dial line rates and charges apply when customer-premise equipment is equipped for Tone Dial type services.

* Rates are available to customers from the Company's office, website or by mail

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo.

FILED WITH I.S.C.C.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

HELD FOR FUTURE USE

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
2ND REVISED SHEET NO. 22
CANCELLING 1ST REVISED SHEET NO. 22

Filed with I.S.C.C.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

ADJACENT EXCHANGE SERVICE

A. GENERAL

1. Adjacent Exchange Service is offered to customers of this Company in any adjacent contiguous exchange in the State of Iowa. (C)

2. The customer must subscribe to service in the primary exchange to be eligible for this service.

3. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

4. This adjacent exchange tariff shall not affect the terms under which a customer receives adjacent exchange service, if that customer was receiving adjacent exchange service prior to April 26, 1989. (N)

B. DEFINITIONS

1. Primary Exchange-The exchange in which the customer is located.

2. Adjacent (secondary) Exchange-The adjacent contiguous exchange from which a second service can be extended into the primary exchange.

3. Construction Charges-The costs, including normal overhead expenses and costs for regrouping of lines, incurred by the company(s) in the provision of facilities required to extend the adjacent exchange service to the premises of the customer in the primary exchange.

4. Telephone Plant-The central office equipment, wire, poles when applicable and outside plant facilities necessary in the provision of this service.

5. Point of Connection-Exchange boundary line, or point at which plant facilities cross, between the primary and adjacent exchanges.

ISSUED: MAR. 20, 1990 (Date) EFFECTIVE: APR. 20, 1990 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

3-89

Filed with the Board

GENERAL EXCHANGE SERVICES

ADJACENT EXCHANGE SERVICE (Continued)

C. CHARGES - (Nonrecurring)

1. The charges applicable to the customer in the provision of this service are:

   a. In the primary exchange:
      1) All construction charges for extending the telephone plant facilities of the primary company from the customer location to the point of connection at the adjacent exchange boundary. These charges will be paid to the primary exchange company.
   b. In the adjacent exchange:
      1) Construction charges applicable for extending the telephone plant facilities of the adjacent company from the point of connection at the primary exchange boundary to the available facilities in the adjacent exchange for the requested service. These charges will be paid to the adjacent exchange company.

2. All charges (estimated costs) will be paid in advance; and differences between actual and estimated costs will be refunded to the customers, or remitted to the company(s), as may be applicable.

D. RATES - (Monthly Recurring)

1. The rates applicable to the customer are:

   a. All filed tariff rates of the adjacent exchange company for the service provided, plus
   b. Exchange mileage rates based on the cable route distance from customer's location in the primary exchange to the point of connection with the adjacent exchange.

		MONTHLY RATE	
1)	First one mile or fraction thereof	$ *	(C)
2)	Each additional ¼ mile fraction thereof	$ *	(C)

* Rates are available to customers at the Company's Office, website or by mail.

GRAND RIVER MUTUAL TELEPHONE COMPANY

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

ADJACENT EXCHANGE SERVICE

TARIFF LIBRARY
UTILITIES DIVISION

E. CONDITIONS

1. No toll calls will be placed from or charges to the customer's adjacent exchange central office access line except at such times as the primary exchange central office access line has been reported to be out of service.

   a. Any violation of this condition will be cause for suspension or termination of the Adjacent Exchange Service.

   b. When service from the primary exchange has been reported out of order, toll calls placed from the adjacent exchange central office access line will be rated from the adjacent exchange.

2. The rates, charges and billing for primary exchange service (plus toll charges on the primary central office access line) will be the responsibility of the primary company. The primary exchange company shall bill for the adjacent exchange service and make appropriate settlement to the secondary exchange company, unless the primary exchange and the adjacent exchange agree to a different billing arrangement. (C)

3. All outside telephone plant and facilities will be owned, installed and maintained by the company(s) in whose exchange it is provided.

4. A customer subscribing to adjacent exchange service must also subscribe to service from the primary exchange. Any suspension or termination of the primary exchange service will require suspension or termination of the adjacent exchange service.

5. Disconnection of Service

   a. When service provided under this tariff is disconnected, because the customer has no further need of such, or for nonpayment of either primary or adjacent exchange service, no refunds of amounts paid previously by the customer for the extension of this service will be made by the Company.

TF - 90-101

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
2ND REVISED SHEET NO. 25
CANCELLING 1ST REVISED SHEET NO. 25

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

ADJACENT EXCHANGE SERVICE

TARIFF LIBRARY
UTILITIES DIVISION

E. CONDITIONS (Continued)

6. Reuse of Facilities

a. When disconnected facilities are reused by a subsequent adjacent exchange service customer requiring the same grade of service, no additional Construction Charges will be applied to such reconnected facilities, providing no additional construction of telephone plant is required.

7. Failure of the customer to comply with the tariff provisions related to adjacent exchange service shall make the customer subject to discontinuance of service after appropriate notice. (C)

8. Adjacent exchange service shall be restricted to only residential service unless a waiver is permitted by the Utilities Board for a particular customer for good cause shown. (C)

ISSUED: MAR. 20, 1990 (Date) EFFECTIVE: APR. 20, 1990 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

3-89

TF- 04-38

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
4th REVISED SHEET NO. 26
CANCELLING 3rd REVISED SHEET NO. 26

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

HELD FOR FUTURE USE

ISSUED: Jan. 28, 2004

EFFECTIVE: Mar. 1, 2004

BY: Wendel Myers GENERAL MANAGER PRINCETON, MO.

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
2nd REVISED SHEET NO. 27
CANCELLING 1st REVISED SHEET NO. 27

TARIFF LIBRARY
UTILITIES DIVISION

FILED with the Board

GENERAL EXCHANGE SERVICES

HELD FOR FUTURE USE

ISSUED: Jan. 28, 2004

EFFECTIVE: Mar. 1, 2004

BY: Wendel Myers GENERAL MANAGER PRINCETON, MO

GENERAL EXCHANGE SERVICE

Optional Services and Features

A. Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI)

1. General

a. Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/888 Services, Wide Area Telecommunications Services, and local business trunks.

b. ISDN-PRI is provisioned on a 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 “B” channels and one “D” channel to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, ISDN-PRI may be provided with fewer “B” channels on an individual case basis (ICB) depending on the special circumstances of the customer.

c. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any “B” channel.

d. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate and terminate at the customer premises is prohibited.

Optional Services and Features (Cont'd)

A. Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Continued)

2. Regulations

a. ISDN-PRI service is only available from serving central offices equipped with the necessary facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.

b. Customer Provided Equipment (CPE) must be NI-2 compliant (meet the National Standard for PRI). Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception.

c. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI facility is provided with one telephone number.

d. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but this service can be provided on an individual case basis.

Optional Services and Features (Cont'd)

A. Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Cont'd)

3. ISDN-PRI Features

The following B-channel features are offered to the customer, at no additional charge.

a. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/888 services, and local switched access lines.

b. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.

c. Fractional DS1 ISDN-Originating allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

d. Fractional DS1 ISDN-Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

Optional Services and Features (Cont'd)

A. Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Cont'd)

4. ISDN-PRI Rate Structure

a. ISDN-PRI Access

1. Non-recurring charges for the initial database configuration work and installation of the ISDN-PRI Interface at the Customer Premises apply per each 1.544-Mbps facility provisioned.

b. Channel Activations

1. Channel Activations will be provided at no charge during initial installment of ISDN-PRI access.

c. Channel Usage

1. Voice/Data channel usage rates will apply on a per channel basis.

d. Subsequent Activity

1. Non-recurring charges for database configuration work will apply for all subsequent activity related to changes in channel configuration or ISDN-PRI attributes. The database charges are applied per PRI.

GENERAL EXCHANGE SERVICE

Optional Services and Features (Cont'd)

A. Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Cont'd)

5. ISDN-PRI Rates and Charges

	Monthly Rate	Nonrecurring Charge
a. Channel Activation and Usage, per		
B Channel	$ 24.50	
D Channel	$ 29.50	

b. Example 1. Standard IDSN-PRI service

23 B Channels x $24.50 = $563.50
1 D Channel x $29.50 = $29.50
$593/month

Example 2. Elementary School ICB ISDN-PRI service.

12 B Channels x $24.50 = $294.00
1 D Channel x $29.50 = $29.50
$323.50/month

c. ISDN-PRI also requires one T-1 line and any applicable port charges at the rates and terms described in the National Exchange Carrier Association (NECA) interstate tariff in which the Company concurs.

d. Installation and configuration change charges are applicable as described elsewhere in this tariff and/or the NECA tariff. Current installation and configuration change charges include 10 hours at the current labor rate, 2 trip charges at the current trip charge rate, and 1 service order fee at the current service order rate.

e. Caller ID Number is a feature described elsewhere in this tariff, and an additional Caller ID charge will apply per each trunk.

TARIFF LIBRARY
OFFICE COPY

Filed with the Board

GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES

B. Rates

1. Rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff and are on a per access line equipped basis.

2. Individual Services

	MONTHLY RATE		
	Residence	Business	
a. Abbreviated Dialing-Speed Call 8	*	*	(C)
b. Abbreviated Dialing-Speed Call 30	*	*	
c. Anonymous Call Rejection (CLASS)	*	*	
d. Automatic Call Back Repeat Dial (CLASS)	*	*	
e. Automatic Line	*	*	
f. Automatic Recall, Call Return	*	*	
g. Call Forward Busy	*	*	
h. Call Forward-Fixed	*	*	
i. Call Forward-Remote Access	*	*	
j. Call Forward	*	*	
k. Call Forward-No Answer	*	*	
l. Call Waiting	*	*	
m. Call Waiting with Cancel Call Waiting	*	*	
n. Calling Name & Number Delivery	*	*	
o. Calling Name Blocking, per call (CLASS)	*	*	
p. Calling Number Delivery (CLASS)	*	*	
q. Calling Number Blocking, per call (CLASS)	*	*	
r. Customer Originated Trace			
(1) During Business Hrs. (per occurrence)	*		
(2) After Hrs. Non-Emergency (per occurrence)	*		
s. Distinctive Ringing/Call Waiting (CLASS)	*	*	
t. Malicious Call Hold	N/A	N/A	
u. Restrict Outgoing	*	*	(C)

* Rates are available to customers at the Company's Office, website or by mail

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
2ND REVISED SHEET NO. 29
CANCELLING 1ST REVISED SHEET NO. 29

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES
CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

B. RATES

1. Rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff and are on a per access line equipped basis.

2. Individual Services

		Monthly Residence	Monthly Business
a.	Abbreviated Dialing-Speed Call 8	2.00	2.00
b.	Abbreviated Dialing-Speed Call 30	2.95	2.95
c.	Anonymous Call Rejection (CLASS)	1.95	1.95
d.	Automatic Call Back Repeat Dial (CLASS)	1.95	1.95
e.	Automatic Line	N/C	N/C
f.	Automatic Recall Call Return (CLASS)	1.95	1.95
g.	Call Forward Busy	1.95	1.95
h.	Call Forward-Fixed	1.95	1.95
i.	Call Forward-Remote Access	1.95	1.95
j.	Call Forward	1.00	1.00
k.	Call Forward-No Answer	1.95	1.95
l.	Call Waiting	1.00	1.00
m.	Call Waiting with Cancel Call Waiting	2.50	2.50
n.	Calling Name & Number Delivery (CLASS)	5.95	5.95
o.	Calling Name Blocking Per Call (CLASS)	N/C	N/C
p.	Calling Number Delivery (CLASS)	3.95	3.95
q.	Calling Number Blocking Per Call (CLASS)	N/C	N/C
r.	Customer Originated Trace (CLASS)		
	(1). During Business Hours (Per Occurrence)	10.00	10.00
	(2). After Hours for Non-Emergencies (Per Occurrence)	100.00	100.00
s.	Distinctive Ringing/Call Waiting (CLASS)	1.95	1.95
t.	Malicious Call Hold	N/A	N/A
u.	Restrict Outgoing	N/A	N/A

N/A Not Available at this time.

DATE OF ISSUE: 06-27-97 DATE EFFECTIVE: 07-28-97

ISSUED BY: PHILIP S. JOHNSON, GENERAL MANAGER, PRINCETON, MO.

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALLING SERVICE

B. Rates (Cont'd)

2. Individual Services (cont'd)

	Monthly Residence	Monthly Business	
v. Selective Call Acceptance (CLASS)	*	*	(C)
w. Selective Call Forwarding (CLASS)	*	*	
x. Selective Call Rejection (CLASS)	*	*	
y. Teen Service	*	*	
z. Three Way Calling	*	*	
aa. Touch Tone Service	*	*	
bb. Warm Line	*	*	

3. Package Rates

a. Package #1 * *
   1. Touch Tone Line
   2. Call Waiting
   3. Call forwarding
   4. 3-Way Calling
   5. 8 Number Speed Call

b. Package #2 * *
   1. Touch Tone Line
   2. Call Waiting
   3. Call Forwarding
   4. 3-Way Calling

c. Package #3 * *
   1. Touch Tone Line
   2. Call Waiting Line
   3. Call Forwarding
   4. 8 Number Speed Call

d. Package #4 * *
   1. Touch Tone
   2. Call Waiting
   3. 3-Way Calling
   4. 8 Number Speed Call

(C)

* Rates are available to customers from the Company's office, website. or by mail

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo.

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL EXCHANGE SERVICES

CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

B. Rates (Cont'd)

	Monthly Residence	Monthly Business	
3. Package Rates (Cont'd)			(C)
e. Package # 5 1. Touch Tone Line 2. Call Forwarding 3. 3-Way calling 4. 8 Number Speed Call	*	*	
f. Package # 6 1. Call Waiting with Cancel Call Waiting 2. 3-Way Calling 3. Call Forwarding (Customer Programmable) 4. Call Forward Busy 5.Call Forward-No Answer 6. Call Forward Remote Access	*	*	
g. Package # 7 1. Automatic Call Back 2. Calling Name and/or Number Delivery 3. Calling Name and/or Number Blocking 4. Distinctive Ringing/Call Waiting 5. Selective Call Acceptance 6. Selective Call Forwarding 7. Selective Call Rejection 8. Anonymous Call Rejection 9. Automatic Recall	*	*	(C)

* Rates are available to customers at the Company's office, website, or by mail

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES
CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

(N)

C. DESCRIPTION OF SERVICES

1. Abbreviated Dialing (Speed Calling): Allows a customer to call any one of a group of frequently called numbers simply by dialing a one or two digit code. Two different configurations are available; short lists (8 numbers) and long lists (30 numbers).

2. Anonymous Call Rejection (CLASS): Allows customers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which the caller has intentionally blocked calling name/number display information.

   If the display information is not available due to network restrictions or any other reason, the receiving customer CPE (if equipped) is presented with a message to indicate the unavailability of the call information.

   Rejected calls are sent to a company supplied announcement that informs the calling party why the call is being rejected. Anonymous Call Rejection can be overridden by an operator in case of an emergency.

3. Automatic Call Back (CLASS): A feature when activated by the customer will attempt to redial the last number called from their station regardless of whether the original call was answered, unanswered or busy. The calling and called lines will be monitored by the system and attempt to connect the call for up to 30 minutes. Activation can be canceled at any time.

4. Automatic Line: This feature provides an automatic connection between a calling station that goes off-hook and a preassigned directory number. The originating station is denied the ability to call any directory number other than the preassigned number.

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES
CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

C. DESCRIPTION OF SERVICES: (Continued) (N)

5. Automatic Recall (CLASS): This feature allows subscribers to have a call returned to the calling party of the last incoming call. This applies whether the incoming call was answered or unanswered. When activated, the customer is allowed to hear the directory number of the last incoming call prior to deciding whether or not to recall that number.

   Calls cannot be returned to a number which was delivered with a "private" delivery status, and only one successful call to a number using the Automatic Recall feature will be allowed.

6. Call Forward Busy-No Answer: This feature provides forwarding capability to incoming calls that encounter a busy or no-answer state. The forward-to directory number is programmed by the customer as well as the number of rings before transfer.

7. Call Forward-Fixed: Allows a customer to have incoming calls to a location automatically forwarded to a predetermined telephone number (All Calls).

8. Call Forward-Remote Access: This feature allows a customer to activate or deactivate the Call Forward option on their telephone from a local or toll remote location by dialing a dedicated directory number, their own seven digit directory number, followed by a Personal Identification Number (PIN) and the activation/deactivation codes.

9. Call Forward: This feature directs calls from a local telephone number to another location, with the forwarding station receiving billing for any calls that are forwarded to a toll location.

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES
CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

C. DESCRIPTION OF SERVICES: (Continued) (N)

10. Call Transfer: Allows users to transfer a call to another directory number and then drop out of the call, leaving the users connected. Customers must have Three-Way Calling and User Transfer Station Options to use this feature.

11. Call Waiting: This feature informs a customer who is on an established call that a third party is trying to call. An incoming call which arrives at a busy line receives audible ringing instead of a busy tone. The called party is alerted by a tone that is only available to the called party.

12. Call Waiting-Cancel: This feature allows a customer to prevent, on a per call basis, an incoming call from Call Waiting on their line. Incoming calls to the station receive a busy signal. This feature ensures that Call Waiting indication tones do not interrupt important calls or disrupts data transmissions.

13. Calling Name Delivery (CLASS): Calling Name Delivery displays the name associated with an incoming directory number. The name as well as the date and time of the incoming call are displayed after the first ringing cycle.

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 30.5

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES
CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

(N)

C. DESCRIPTION OF SERVICES: (Continued)

14. Calling Name Delivery Blocking (CLASS): This feature allows calling customers to keep their name from appearing on a called party's display unit and can be blocked on a per-call basis.

15. Calling Number Delivery (CLASS): This feature allows customers to receive the calling number or incoming calls. The number is delivered to the called party's CPE in the interval between the first and second ring and remains for duration of the call.

16. Calling Number Delivery Blocking (CLASS): This feature allows the calling party to suppress their directory number so that the called party with Calling Number Delivery does not receive the information. The called party receives a "private" message instead of the calling party's directory number. The customer can set the privacy indicator on a per-call basis.

17. Customer-Originated Trace (CLASS): This feature allows customers to initiate a trace on the last incoming call by dialing an activation code. The call is traced automatically, and a printout of the originating directory number and the time the call was made is forwarded to a company location. The results of a successful trace will only be provided to legal authorities with written authorization from the customer.

18. Distinctive Ringing/Call Waiting (CLASS): This is an incoming call management feature that allows customers to define a list of calling directory numbers that provide the customer with a distinctive ringing pattern or a distinctive Call Waiting tone. Terminating calls which are not on the list will have standard ringing or tones.

19. Malicious Call Hold: This feature enables the called party to hold the connection on any call and can be used to augment the capability provided by the Calling Line Identification feature.

20. Restrict Outgoing: This feature allows for the screening of outgoing calls and can allow or deny calls as requested by the customer based on company developed screening tables.

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 30.6

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES
CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

(N)

C. DESCRIPTION OF SERVICES: (Continued)

21. Selective Call Acceptance (CLASS): Allows customers to define a list of calling directory numbers that will be accepted. Any number not on the list is routed to announcements and rejected. The calling party not on the acceptance list receives an announcement stating that the call is not presently being accepted by the called party.

22. Selective Call Forwarding (CLASS): Allows customers to have certain incoming calls forwarded to a designated remote directory number. Calls not on the SCF screen lists are terminated in the standard manner. The number of calls included on a SCF screening list will be limited based on system parameters.

23. Selective Call Rejection (CLASS): Allows customers to define a list of calling directory numbers that are routed to recorded announcements and rejected. All other calls are treated normally. Lists will be limited based on system parameters.

24. Teen Service: This feature allows two telephone numbers to be assigned to a single-party line. Each telephone number is assigned a unique ringing pattern so the called party can determine the nature of the call. Only one call may be active on the line at a given time.

25. Teen Service with Voice Mail: Teen Service enables two telephone numbers-the primary directory number (PDN) and the secondary directory number (SDN) to be assigned to a single l line. Teen Service with Voice Mail forwards the SDN to Voice Mail to allow the SDN to have separate announcements and messages.

GENERAL EXCHANGE SERVICES
CUSTOM CALLING AND CUSTOM LOCAL AREA SIGNALING SERVICE

C. DESCRIPTION OF SERVICES: (Continued) (N)

26. Three-Way Calling: This feature allows a customer to form a three-way conference with two other parties. The customer that initiated the conference controls the conference and must remain on line for the duration of the call.

27. Touch Tone Service: The provision of DTMF signaling through tone pads on the communication instruments.

28. Warm Line: This is an Automatic Line feature which gives the subscriber 30 seconds after going off-hook to dial a number before it automatically dials a pre-designated number.

D. CONDITIONS

1. Custom Calling Services and CLASS will be provided in connection with individual line residence and business service. Services may not be compatible with key or PABX system lines or trunks.

2. CLASS Service cannot be provisioned on an originating basis with Company Provided Public Telephone Service, COCOT Service, Toll Terminals, and some PABX Trunks.

3. A Non-Recurring Service Ordering Charge, found in other parts of this tariff, will apply for the implementation of custom calling or class services if installed at any time other than the initial installation of a customers access line service with the company, or the installation of additional access line service.

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

SECONDARY ACCESS LINE SERVICE

A. GENERAL

Secondary Access Line Service is the provision by the Company of a customers central office access line to additional locations within an exchange, considered by the Company to be locations other than the customers primary location.

1. For purposes of this tariff, "Primary Location" shall be defined as:

   a. Primary Location, Residence; The dwelling or building on the customers premises considered to be their primary living area.

   b. Primary Location, Business; The building or buildings on a customers premises directly connected that are considered as their primary business location or the area from which a customer conducts the majority of their business operation, which may be further indicated by a mailing address.

B. CONDITIONS

1. Secondary Access Line Service facilities will be provided, where circuits exist, to the customer requested additional locations through the facilities of the Company, and may connect either to the Company's main line facilities at the same point as the customers primary location or to different lines, terminals or pedestals.

2. Secondary Access Line Service may at the discretion of the Company connect to the Company side of the Company-provided protecting device or protector, at the customer's primary location.

3. Secondary Access Line Service facilities will be installed and connected to the facilities of the Company, and to the customer requested locations according to Company required installation specifications.

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICES

SECONDARY ACCESS LINE SERVICE (Continued)

B. CONDITIONS (Continued)

4. When construction of facilities is required to provide circuits for secondary access line service, this construction will be provided in accordance with the Company's filed tariffs for "Line Extensions." General Exchange Service, Part V.

5. The monthly recurring charges for secondary access line service shall be determined by that customer's class of local exchange service. (i.e. Residence, Business, Key System, or PABX Trunk).

6. Mileage rates, in compliance with Part V, of the Company's General Exchange Service Tariff, shall apply between the points of connection with the Company's main line facilities of the customers local exchange central office access line and the secondary access line service.

C. RATES

1. Monthly Recurring Charges:	One-half central office access line rate of customers class of service.
2. Mileage Rate:	Between points of connection with Company facilities, Telephone Tariff, Part V,
3. Installation:	Company non-recurring service connection charges, Telephone Tariff Part VI.

ISSUED: Dec 6, 1985 EFFECTIVE: Jan. 6, 1986
Date Date

BY: Robert A. McArton , General Manager , Princeton, MO
Name Title Address

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

BUSY VERIFICATION, OPERATOR SERVICES

A. GENERAL

1. Busy Verification service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.

2. This service is provided where facilities exist for Line Status or Busy Interrupt through a Telephone Company operator.

3. The provision of Line Status involves an operator determining the condition of a line or trunk line that a customer requests to be checked. The status of this line is verified to the customer for a charge as listed below.

4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.

5. No request will be processed on a collect or reversal of charge basis.

6. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Tariff.

B. CHARGES

1. Per Request

		Charge	
a.	Line Status	$ *	(C)
b.	Busy Interrupt	$ *	(C)

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as police, fire, rescue or ambulance.

* Rate are available to customers from the Company's office, website or by mail

Filed with I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

OPERATOR ASSISTANCE

A. GENERAL

1. Operator assistance is furnished to customers upon request in order to complete calls.

2. Three classes of Calling Service are offered; namely, Dial Station-to-Station Service, Operator Station-to-Station Service, and Person-to-Person Service.

a. Dial Station-to-Station Service

Dial Station-to-Station Service is that service where the person originating the call dails the number desired and the call is completed without operator assistance, and the call is not billed to a number other than the originating number. The following are also considered Dial Station-to-Station Service:

-When an operator records the originating telephone number where no automatic recording equipment is available;

-When an operator records a special identification number issued by the Telephone Company for its billing purposes to students who reside in dormitories of colleges or universities served by a Telephone Company provided Dormitory Service equipped for Dormitory CENTREX Service, or equipped with a Telephone Company or customer-provided PBX equipped with Direct Inward Dial (DID) and Identified Outward Dial (IOD) service, for a call placed from a dormitory station;

-When an operator reaches the called telephone number where facilities are not available for dial completion;

-When an operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap.

Filed with I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

OPERATOR ASSISTANCE (Continued)

A. GENERAL (Continued)

a. Dial Station-to-Station Service (Continued)

-When an operator re-establishes a call which has been interrupted after the called number has been reached.

b. Operator Station-to-Station Service

Operator Station-to-Station is that service where the person originating the call is assisted by an operator and the call is completed to the desired telephone number, or the person gives only the name and address under which the desired telephone number is listed, and does not specify a particular person, or office to be reached.

c. Person-to-Person Service

Person-to-Person Service is that service where the person originating the call specifies a particular person, station, department, or office to be reached.

If the connection remains established and the person originating the call requests or agrees to talk to any person, station, department, or office to be reached, other than the person specified, the classification of the call remains Person-to-Person.

3. Dial Station-to-Station class of service applies to Operator Station-to-Station calls placed sent paid from residence service lines or trunks which are certified by a qualified authority as services of persons who are disabled and unable to dial telephone numbers. All station-to-station calling card calls charged to the certified line are subject to the charges in B.1 following.

ISSUED: JAN. 16, 1989 EFFECTIVE: FEB. 16, 1989
Date Date

BY: Robert A. McArton General Manager Princeton, MO.
Name Title Address

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICES

OPERATOR ASSISTANCE (Continued)

A. GENERAL (Continued)

3. (Continued)

Certification is provided upon the customer's written application to the Telephone Company for each residence line or trunk to be included. Certification becomes effective with the bill following approval of the application. Requests to change to or from certification are not subject to charge.

4. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Tariff.

B. CHARGES

1. For Operator Station-to-Station calls where automatic recording equipment for operator assisted calls is available and the person originating the call dials zero the telephone number desired and the call is billed to the calling card or special billing number, a charge will be assessed per call. This also applies when no automatic recording equipment for operator assisted calls is available in order to complete a calling card or special billing number call..... * (C)

2. For all other Operator Station-to-Station calls, a charge will be assessed per call..... *

3. Person-to-Person calls, a charge will be assessed per call..... * (C)

* Rates are available to customers from the Company's office, website or by mail

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL EXCHANGE SERVICES

INFORMATION SERVICE ACCESS BLOCKING

A. GENERAL

1. Information Service Access Blocking enables customers with individual line service to request the blocking of access to all 900 and 976 numbers.

2. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Tariff.

B. CHARGES

Information service access blocking.....* (C)

C. CONDITIONS

1. A customer shall not be charged for the initial subscription to information service access blocking. After this service has been established, subsequent unblocking and/or re-blocking will be subject to all applicable tariffed charges.

2. This service is provided only where central office capabilities permit the offering.

* Rates are available to customers from the Company's office, website or by mail

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 38

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

A. GENERAL

1. Emergency Number Service (911) is a telephone exchange communication service designed to permit persons in need of emergency assistance to dial a single, nationwide emergency telephone number, 911. 911 service automatically routes 911 calls to a Public Safety Answering Point (PSAP). Enhanced 911 service offers Automatic Number Identification and can automatically route incoming calls to a specified destination based on the call's origin. This type of 911 service is called D911. E911 service offers the above features plus address information on-line. It may also provide the name of the telephone access line subscriber and the names of the Emergency Response Agencies with responsibility for the caller's location.

2a. The availability of 911 service is dependent upon the Emergency Service Agency, hereinafter referred to as the customer, subscribing to 911 services offered within the customer's Service Area, and on the customer providing Emergency 911 Response to end users in the customer's Service Area.

b. Because there are several types of 911 service that provide varying degrees of information and features to the customer, the type of 911 service employed depends on conditions in the area served and the budget for the project.

c. The Company will provide the type of services agreed upon by the Telephone Company and the customer but, will provide only one 911 Service within any geographic area.

3. Due to the ubiquitous nature of the service and the existence of multiple local exchanges, many times the customer will be served by more than one local exchange telephone company in the provision of 911 Service. When this occurs, the local exchange telephone company which has the primary Public Safety Answering Point (PSAP) located in its exchange area will be designated as the Host Service Provider. Any other local exchange telephone companies will be designated as Secondary Service providers.

ISSUED: DEC. 01, 1993 (Date) EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

A. GENERAL (Cont'd)

4. The Company will offer primary service and be Host Service Provider where requested by the customer and where equipment is available. The Company will offer to provide secondary service in other locations. 911 Service will be provided by the Company subject to availability of facilities and equipment.

5. The 911 customer may be municipality, county or other state or local governmental unit, or an authorized agent of one or more municipalities, county or other state or local governmental units, to whom authority has been lawfully delegated within a defined geographic area.

6. Application for 911 Service must be executed in writing by the customer. If application for service is made by an agent, then satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 Service offering.

7. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number.

8. The Company may enter into contracts with the customer or with other companies in order to provide 911 Service in accordance with, and subject to, the terms, conditions and limitations of the tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of the tariff.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

A. GENERAL (Cont'd)

9. 911 Service may be provided to more than one PSAP within a central office serving area if the Selective Routing feature is furnished. When 911 Service is furnished to a customer with the Selective Routing feature for a part of a central office serving area, and a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, service will be offered under the terms and at the rates specified in this Tariff.

B. DEFINITIONS

Agency

A person or entity, which may include the customer, public safety agencies, and private emergency service providers designated by the customer to respond to certain 911 telephone calls, in accordance with the customer's instructions.

Automatic Number Identification (ANI)

A feature designed to permit the number of a telephone from which a 911 telephone call is placed to be displayed on a display screen at the PSAP.

B911

A service that provides for routing all 911 calls originated from telephones with given central office prefix codes to a single PSAP by converting the 911 dialed digits to a seven digit exchange number or a 1+7 digit number by the telephone company.

C911

A service that provides the B911 feature as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 41

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

B. DEFINITIONS (CONT'D)

D911

A service which provides the C911 feature plus Automatic Number Identification (ANI) and is primarily for use in single wire center exchanges.

D911 Control Office

A central office which provides tandem switching of 911 calls. It controls switching of Automatic Number Identification (ANI) Information to the Public Safety Answering Point (PSAP) and also provides the Selective Routing (SR) feature and certain maintenance functions for each PSAP.

E911

An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 has other standard and optional features which may or may not be available with B911, C911, or D911.

End Office

A central office which receives originating 911 calls.

End User Master List

A list provided by the local exchange telephone company to the customer which contains end user names, telephone numbers and billing addresses solely for the purpose of providing 911 service.

Host Service Provider

The local exchange telephone company that has the PSAP located in its exchange area, and provides primary 911 service to the customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as secondary providers within the customer's serving area.

ISSUED: DEC. 01, 1993 (Date)

EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 42

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

B. DEFINITIONS (CONT'D)

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given geographic area. A PSAP may be designated as Primary or Secondary which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

Secondary Service Provider

A local exchange telephone company that participates in offering 911 service with the Host Provider.

Selective Routing

A feature that routes a 911 call from a central office to the designated primary PSAP or otherwise specified answering point based upon the call origination.

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

ISSUED: DEC. 01, 1993 (Date)

EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

C. TERMS AND CONDITIONS

1. Undertaking of the Telephone Company

a. The Company provides 911 Service solely to and for the benefit of the customer operating the PSAP(s). The provision of 911 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

b. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls at the customer's premises.

c. Temporary suspension of service is not provided for any part of the 911 Service.

d. 911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

e. Where a 911 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said 911 call, the quality of the call or any features that may otherwise be provided with 911 Service.

f. A Central Office that is not currently equipped to transmit Automatic Number Identification (ANI) will not be modified to provide ANI only for D911 service.

g. The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility.

GRAND RIVER MUTUAL TELEPHONE
CORPORATION

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

C. TERMS AND CONDITIONS (CONT'D)

2. Liability of the Telephone Company

a. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms set forth in this section and other sections of this tariff, and to the provisions of any contracts between the customer and the Company.

b. In the absence of willful misconduct or gross negligence, the Company, its employees, agents or representatives shall not be liable for any death or injury to any person or for any damage to property as a result of or in connection with any situation in which the Company may be requested, be required, have undertaken or have participated with, in the tracing of a 911 call.

c. Each end user, Host Service Provider and customer also agree to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other actions, or any libaility whatsoever, whether suffered, made, instituted or asserted by the end user, the Host Service Provider, the customer or by any other person or entity for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the end user, the Host Service Provider, the customer or others.

d. Each end user, Host Service Provider, and customer also agree to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder.

ISSUED: DEC. 01, 1993 (Date) EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 45

FILED WITH I.S.U.D.

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

TARIFF LIBRARY
UTILITIES DIVISION

C. TERMS AND CONDITIONS (CONT'D)

2. Liability of the Telephone Company (Cont'd)

e. The Company shall not be responsible for providing 911 Service to less than an entire central office (switching entity) and will only provide more than one type of 911 Service within an exchange central office area if equipment, facilities and software exist, or provisions for cost recovery plus overheads can be negotiated with the customer.

3. Interruption in Service

a. 911 Service is offered solely as an aid in handling assistance calls in connection with fire, law enforcement, and other emergencies and does not create any relationship or obligation, directly or indirectly, to any persons other than the customer contracting for 911 Service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interrupt continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.

4. Customer Obligations

a. The customer will answer all 911 Service calls on a 24-hour day, seven-day week basis.

b. The customer has the responsibility for dispatching the appropriate emergency service within the 911 Service area, or will undertake to transfer all 911 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

c. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to a 911 Service PSAP by calling parties.

ISSUED: DEC. 01, 1993 (Date) EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 46

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

C. TERMS AND CONDITIONS (CONT'D)

4. Customer Obligations (Cont'd)

d. The customer has read, understands, and agrees to all the terms and conditions in this tariff.

e. In a dedicated access line arrangement, for the provision of C911, D911 or E911 Service, the customer will be required to purchase exchange lines from the Originating End Offices to the Public Safety Answering Point (PSAP) in sufficient numbers to allow the direct routing of all end office calls.

f. The termination of C911, D911, E911 calls may be provided on other than dedicated access facilities to a PSAP location when or if other technologies become available and if approved by both the Company and the customer.

g. For B911 Services the customer will be responsible to provide a sufficient number of local exchange access lines to answer all incoming emergency calls without blockage.

h. The customer shall have the responsibility of discovering all errors, defects and malfunctions in the service. The customer shall make such operational tests as, in the judgement of the customer are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

i. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction, unless provisions have been made by the customer to route those customers within the exchange service area but outside the customer's public safety jurisdiction to some other location and then only if equipment and facilities exist within the serving central office.

ISSUED: DEC. 01, 1993 (Date)

EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 47

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

C. TERMS AND CONDITIONS (CONT'D)

4. Customer Obligations (Cont'd)

j. The 911 jurisdiction has responsibility for emergency calls within the 911 Service area, or will undertake to transfer or relay all 911 calls received to the governmental agency with responsibility for such services. The 911 Jurisdiction is responsible on a twenty-four hour day basis for transfer of all 911 calls received. The Selective Routing features can direct calls originating outside the customer's public safety jurisdiction to another PSAP with which the customer has made arrangements to process these calls.

k. Equipment used in conjunction with 911 Services located at the PSAP is the responsibility of the customer.

5. Data Management System (Except B911)

a. The Selective Routing Feature associated with D911 service has the ability to route calls from anywhere within the serving wire center to more than one PSAP. This feature is useful in areas where central office serving areas cover more than one county. Since the customer is responsible for providing 911 Service to all subscribers served by a central office, but may only want to pay for PSAP service to its own residents, it can make call destination arrangements with the county sharing the central office service area for handling of 911 calls outside its area.

ISSUED: DEC. 01, 1993 (Date)

EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 48

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

C. TERMS AND CONDITIONS (CONT'D)

5. Data Management System (Cont'd)

b. A minimum of two 911 Interoffice Facilities between the end office and the 911 Control Office and two 911 Exchange Lines to each primary PSAP must be provided. Also, a minimum of two 911 exchange lines to each PSAP is required.

c. When the Selective Routing feature is provided (D911), the customer is responsible for identifying the unique combinations of police, fire and ambulance or any other appropriate agencies jurisdiction in the entire 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with the appropriate address ranges in the 911 serving area. These ESN's will be carried in the Data Management System (DMS) to route 911 calls to the primary and secondary PSAP's with responsibility to handle the emergency telephone calls originating for each telephone in the 911 serving area.

d. The Telephone Company will provide to the Database Provider, as identified by the customer, the initial end user master list. This list includes end user names, telephone numbers, and billing addresses. It will be the responsibility of the PSAP customer or its authorized Database Provider to verify and update location and special record information on the end users. The Company and Database Provider should be notified by the customer as changes occur.

e. Updates will be made by the Telephone Company for additions, deletions, moves or changes of an end user which affect the database. Database Listing updates will be made in written form or by fax no later than the end of the second business day following a change in end user service.

f. The customer agrees that 911 Service information contained in the end user master list consisting of the names, addresses and telephone numbers of subscribers whose listings are not published in directories or listed in the directory assistance records will be treated as strictly confidential except as indicated.

ISSUED: DEC. 01, 1993 (Date) EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART V
ORIGINAL SHEET NO. 49

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

C. TERMS AND CONDITIONS (CONT'D)

5. Data Management System (Cont'd)

g. The 911 calling party forfeits the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls. Information may only be retrieved by the PSAP on a call-by-call basis and may only be used for the purpose of responding to 911 emergency calls.

D. RATE REGULATIONS AND CHARGES

The following services are available for the provision of D911 & E911 Service:

1. Interoffice Trunk
The interoffice trunk rate covers the cost of the dedicated facility between central offices. Recurring rates are those identified in the PSC MO. No. 2 Private Line Tariff. Services in this tariff define the types of access service available for 911 access. The type of facility available is limited to the offerings in the Private Line Tariff. The Interoffice trunking charges apply to each trunk ordered. A minimum of two trunks is required on each interoffice route. A mileage rate and trunk termination rate apply.

2. ANI Spill
ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is a nonchargeable element. ANI Spill does not guarantee the capability of forwarding the number of an off premise. For example, stations behind business systems will possess the identity of the main billing number.

3. PSAP Data Base Update Service
The Company will provide the Database Provider with an initial list, as well as periodic updates, of customer names, telephone numbers, and billing addresses. These updates will be taken directly from Telephone Company billing and cable records, which do not always include service addresses. Procedures will be mutually agreed upon by the Customer and the Company.

ISSUED: DEC. 01, 1993 (Date) EFFECTIVE: JAN. 01, 1994 (Date)

BY: ROBERT A. MCARTON, (Name) GENERAL MANAGER, (Title) PRINCETON, MO. (Address)

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

D. RATE REGULATIONS AND CHARGES (CONT'D)

3. PSAP Data Base Update Service (Cont'd)
Charges for the database update service will be made on a total access line basis. The access lines will be adjusted each year year to reflect the actual count of access lines in service at the prior year-end.

4. Special Service Arrangement Charges
If 911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges developed on an individual case basis. These special charges will be applicable to such items as engineering and special program development associated with billing and database management.

5. Program Development Charges
These charges are applicable to the work necessary to design, develop, test and maintain any special programming required to support 911 Service, its billing and its database management. The rate will be designed on an individual case basis.

6. Records Conversion Charges
These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer record keeping systems in order to support 911 Service, its billing and database management. The rate will be designed on an individual case basis.

7. Nonrecurring Charges
These charges are applicable for the installation of 911 Service elements as described in (E) following, or in other sections of the tariff when applicable.

8. Changes to Orders
When a customer requests in writing that changes be made to a pending order for the provision of emergency service, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer on an individual case basis.

TARIFF LIBRARY
UTILITIES DIVISION

FILED WITH I.S.C.C.

GENERAL EXCHANGE SERVICES
EMERGENCY NUMBER SERVICE (911)

D. RATE REGULATIONS AND CHARGES (Continued)

9. Cancellation of Order
Cancellation of the service, in whole or in part, by the customer prior to establishment there-of will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges. Any cancellation of the service after establishment will require reimbursement to the Company equal to an amount of the un-recovered installation and equipment cost provided to the customer for 911 services.

(C)

E. RATES		MONTHLY RATE	NRC
1.	Central Office lines or trunks for B911 B911& C911 Service. Access Line Rates.	*	*
2.	Central Office Modification (Prorated Per PSAP Per Access Line).	*	ICB
3.	Emergency Region Routing feature programming (if available).Prorate per PSAP		ICB
4.	Interoffice Trunking (per dedicated trunk) for D911 and E911 Service.		
	a. Mileage, per airline mile each trunk.	*	*
	b. Trunk Termination, per each trunk Per Trunk Terminated	*	*
5.	Data Base Administration		
	a. Provision of Initial End-User Master List. (Per Access Line)	N/A	*
	b. Database Updates (Per Access Line)	*	N/A

(C)

*Rates are available to customers from the Company's office, website, or by mail

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo.

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL EXCHANGE SERVICES

(N)

N11 SERVICE OFFERINGS

A. Service Description

1. 211 Service-211 Service (211) is a three digit local dialing arrangement available in specialized areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in Docket 92-105, the 211 code is assigned for access to community information and referral services.

2. 311 Services-311 Service (311) is a three-digit local dialing arrangement available in specific areas for the delivery of non-emergency local government services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communication Commission (FCC) in CC Docket 92-105, the 311 code is assigned for non-emergency local government services.

3. 511 Services-511 Service (511) is a three digit local dialing arrangement available in specific areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communication Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services.

4. 711 Service-711 Service (711) is a three digit local dialing arrangement for telephone transmission access to Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

5. 811 Service- 811 Service (811) is a three digit local dialing arrangement available in specific areas used for access to One Call systems via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in Docket 92-105, the 811 code is established as the national abbreviated dialing code used by state One Call notification systems in order to provide the means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL EXCHANGE SERVICES

N11 Service Offerings (Cont'd) (N)

B. Terms and Conditions

1. N11 Service is available in Company Territory only. To provide N11 access to end users in another company's territory, or to a Competitive Local Exchange Carrier (CLEC) end user, the N11 subscriber must make appropriate arrangements with the Company or CLEC serving that territory.

2. This Service is provided subject to the availability of the N11 code.

3. N11 can be delivered via regular exchange access line (by individual business line, PBX trunks, etc.)

4. Access to N11 is not available to the following classes of service:

   - 1+
   - 0+, 0-(credit card, third party, collect calls),
   - 101XXXX

5. The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.

6. N11 will not provide calling information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Caller Identification Service.

7. Calls to the N11 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to N11 from areas where N11 Service is not provided will be advised that the service is not available from their number.

8. Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Iowa Utilities Board.

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL EXCHANGE SERVICE

(N)

N11 Service Offerings (Cont'd)

B. Terms and Conditions (Cont'd)

9. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The N11 subscriber will be billed the nonrecurring charge (if applicable) when the Company provisions the service.

   If during this period, the N11 subscriber has failed to establish service or decides to discontinue service establishment, the N11 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges if applicable will not be refunded or waived.

10. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

11. N11 Service is provided where facilities permit.

12. The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services, non-emergency local government services, travel information services, telephone transmission access to all Telecommunication Relay Service (TRS) entities as a toll free call, or access to One Call systems provided by dialing N11.

13. N11 will be provided under the following conditions:

    a. The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgment of the Company, to handle calls to N11 without impairing the Company's general telephone service or telephone plant.

    b. The subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances and used in connection with the service, and from all holders of copy rights, trademarks, and patents used in connection with the service.

TARIFF LIBRARY
UTILITIES DIVISION

Filed with the Board

GENERAL EXCHANGE SERVICE

N11 Service Offering (Cont'd) (N)

B. Terms and Conditions (Cont'd)

13. N11 will be provided under the following conditions: (Cont'd)

c. The N11 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, action claims, demands and judgments, and of all costs, expenses and casual fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copy right, or resulting from any claim of liable and slander.

d. Suspension of N11 service is not allowed.

e. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. At the Company's request, the N11 subscriber will assist in responding to complaints made to the Company concerning the subscriber's N11 service.

f. The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measure when the N11 subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE

(N)

N11 Service Offerings (Cont'd)

B. Terms and Conditions (Cont'd)

14. The following conditions apply if the N11 subscriber provides a pre-recorded announcement.

    a. The N11 subscriber will provide announcements. The Company will provide only delivery of the call.

    b. The Company's provision of access the to the N11 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

    c. The N11 subscriber assumes all financial responsibility for all costs involved in the providing announcement or recorded program services including but not limited to, the recorded-announcement equipment producing the recording, advertising and promotional expenses.

    d. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under catalog, for all facilities required to connect the recorded-announcement equipment located on the subscriber's premises.

15. The Company may take legal and practical steps to disassociate it from the N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) generates unacceptable levels of complaints by end users.

16. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties and equipment or on equipment owned or leased by the subscriber.

17. Calls placed to the N11 code will be routed to the point-to number based upon the central office switch and /or the Numbering Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

Filed with the Board

TARIFF LIBRARY
UTILITIES DIVISION

GENERAL EXCHANGE SERVICE

N11 Service Offerings (Cont'd) (N)

D. Rates and Charges

1. A service Establishment charge will apply per point-to number.

2. N11 subscribers will pay the applicable charges contained in the Company's schedule for the local exchange arrangements used for transporting and terminating messages at the N11 subscriber's designated premises.

3. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.

4. Charges applicable to N11 Service are as follows:

		Nonrecurring Charge
a)	Service Establishment Charge Per Point-to Number	*
b)	Central Office Switch Activation Charge Per Central Office Switch translated	*

* Rates are available to customers at the Company's office, website or by mail

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

SERVICE CHARGES

A. GENERAL

1. Service charges apply to connect, move, or change telephone service and facilities according to the components of work required.

B. CHARGES

		Business	Residence	
1.	Service Ordering Charge			
	Per customer request for work ordered and requested to be completed at the same time.			(C)
a.	For connecting new or additional Central Office Access Lines, Key System Lines and PBX Trunk Lines. Pay Telephone Service.....	*	*	
b.	For moving or changing existing service and facilities, record work or adding new or additional service and facilities, other than Central Office Access Lines, Key System Lines and PBX Trunk Line. Pay Telephone Service.....	*	*	
2.	Central Office Access Line Charge			
	Per Central Office Access Line or telephone number worked on, including, but not limited to the following:			
a.	Central Office Access Lines, each.....	*	*	
b.	Private Branch Exchange Trunk Lines, each.....	*	*	
c.	Key System Line, each.....	*	*	
d.	Off-premises mileage and tie lines involving Central Office work, each.....	*	*	
e.	Pay Telephone Service.....	*	*	
				(C)

*Rates are available to customers at the Company's offices, website, or by mail

Issued: 04/01/06

Effective: 05/01/06

Wendel Myers
General Manager
Princeton Mo.

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

SERVICE CHARGES

B. CHARGES (Continued)

	Business	Residence	
3. Travel Charge One charge applies for all work ordered and requested to be completed at the same time on the same visit to the customer's premises, each.....	*	*	(C)
4. Programming Charge A charge applied only in exchanges with digital central office equipment for the addition of tone dial service at any time after the initial installation of central office access lines, or for the provision of Custom Calling services when ordered as packages, or for individual Custom Calling Features when ordered separately, or for customer requested number changes	*	*	
5. Returned Check Charge An administrative charge is applicable for each occasion that a check, bank draft, or electronic funds transfer item is returned unpaid to the Telephone Company, per occurrence...	*	*	(C)

C. CONDITIONS

1. Service Charges are in addition to the other applicable rates and charges located in other parts of this filed Tariff.
2. Service Charges apply in addition to, but not in lieu of, mileage rates or those charges covered under Special Type of Construction or Line Extensions of a temporary or speculative nature.
3. When business or residence service, Pay Telephone Service is established for a different customer and all of the facilities are reconnected in place without any change, the appropriate service ordering charge applies to the class of service established.

* Rates are available to customers from the Company's office, website or by mail

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART VI
1ST REVISED SHEET NO. 3
CANCELLING ORIGINAL SHEET NO. 3

Filed with I.S.U.D.

SERVICE CHECK

TARIFF LIBRARY
UTILITIES DIVISION

SERVICE CHECK

A. GENERAL

1. A service check will be performed when a customer requests the telephone company to perform a check of its facilities up to the demarcation point.

B. CONDITIONS C

1. No charge will be assessed the customer regardless of whether the telephone company determines any difficulty exists on its side of the demarcation point.

2. When a customer requests that the telephone company locate or repair any difficulty on the customer's side of the demarcation point, a deregulated charge may apply for checking the facilities on both the customer's and the telephone company's side of the demarcation point.

ISSUED: May 17, 1991 (Date)

EFFECTIVE: June 17, 1991 (Date)

BY: Robert A. McArton (Name) General Manager (Title) Princeton, MO. (Address)

LIFELINE SERVICE

Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: www.grm.net

TF- 97-353

GRAND RIVER MUTUAL TELEPHONE CORPORATION

TELEPHONE TARIFF PART VI
2ND REVISED SHEET NO. 6
CANCELLING 1ST REVISED SHEET NO. 6

FILED WITH THE BOARD

TARIFF LIBRARY
UTILITIES DIVISION

HELD FOR FUTURE USE

ISSUED: NOV 25 1997 EFFECTIVE: JAN 01 1998

BY: PHILIP S. JOHNSON GENERAL MANAGER PRINCETON, MO.

TF - 88-434

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART VII
1ST REVISED SHEET 1
CANCELLING ORIGINAL SHEET 1

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

HELD FOR FUTURE USE

ISSUED: SEP 20 1988
DATE

EFFECTIVE: OCT 20 1988
DATE

BY: ROBERT A. MCARTON
NAME

GENERAL MANAGER
TITLE

PRINCETON, MO.
ADDRESS

TF - 88-434

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART VII
1ST REVISED SHEET 2
CANCELLING ORIGINAL SHEET 2

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

PRIVATE LINE SERVICE

HELD FOR FUTURE USE

ISSUED: SEP 20 1988
DATE

EFFECTIVE: OCT 20 1988
DATE

BY: ROBERT A. MCARTON
NAME

GENERAL MANAGER
TITLE

PRINCETON, MO.
ADDRESS

TF - 88-434

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART VII
1ST REVISED SHEET 3
CANCELLING ORIGINAL SHEET 3

FILED WITH I.S.U.D.

TARIFF LIBRARY
UTILITIES DIVISION

WIDE AREA TELECOMMUNICATIONS SERVICE

HELD FOR FUTURE USE

ISSUED: SEP 20 1988
DATE

EFFECTIVE: OCT 20 1988
DATE

BY: ROBERT A. MCARTON
NAME

GENERAL MANAGER
TITLE

PRINCETON, MO.
ADDRESS

TF-83-267

Filed with I.S.C.C.

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

HAWKEYE STATE PLAN CONCURRENCE

HELD FOR FUTURE USE

ISSUED: June 1, 1983 (Date) EFFECTIVE: July 1, 1983 (Date)

BY: Robert A. McArton (Name), General Manager (Title), Princeton, MO (Address)

TF-83-267

TF - 89-14

GRAND RIVER MUTUAL TELEPHONE COMPANY

TELEPHONE TARIFF PART VII
ORIGINAL SHEET 6

FILED WITH I.S.U.D..

TARIFF LIBRARY
UTILITIES DIVISION

OPERATOR ASSISTANCE SERVICES CONCURRENCE

A. CONCURRENCE IN RATES AND CHARGES OF U.S. WEST COMMUNICATIONS COMPANY

1. Grand River Mutual Telephone Corporation concurs in the rates and charges governing Operator Assistance Services, as applied by the Northwestern Bell Telephone Company in the State of Iowa.

2. Grand River Mutual Telephone Corporation extends this concurrence to any and all charges which may be made subsequent to this date by the Northwestern Bell Telephone Company.

3. Grand River Mutual Telephone Corporation hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to the best interest of Grand River Mutual Telephone Corporation by filing with the Iowa State Utilities Division a replacement tariff.

ISSUED: JAN. 16 1989
DATE

EFFECTIVE: FEB. 16 1989
DATE

BY: ROBERT A. MCARTON
NAME

GENERAL MANAGER
TITLE

PRINCETON, MO.
ADDRESS

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICE TARIFFS

CONNECTIONS WITH CUSTOMER-PREMISE EQUIPMENT

A. GENERAL

1. Customer-premise equipment may be used with the facilities furnished by the Company, for telecommunication service, provided that such equipment will be connected, maintained and operated as specified in this tariff.

2. If customer-premise equipment is used in violation of the provisions of this tariff, the Company will take such action as it deems necessary for the protection of the telecommunications network.

3. After notification by the Company of such violation, the customer shall discontinue such use and confirm in writing to the Company within ten days that such violation has ceased. Failure of the customer to conform to this requirement may result in suspension of service.

4. Customer premise equipment will be directly connected in accordance with Part 68 of the FCC Rules and Regulations.

5. It is the customer's obligation to ensure compliance with any applicable state or federal laws governing the installation and use of customer premises equipment. (N)

TF-83-267

RECORDS CENTER
ORIGINAL
DO NOT REMOVE

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICE TARIFFS

CONNECTIONS WITH CUSTOMER-PREMISE EQUIPMENT

B. COMPANY RESPONSIBILITY-LIMITATIONS

1. The telecommunications network is not represented as being adapted to the use of customer-premise equipment and the Company shall not be responsible for: (a) The through transmission of signals generated by the customer-premise equipment or for the quality of or defects in, such transmission; (b) the reception of signals by the customer-premise equipment or communications system.

2. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of patents arising from combining such equipment with the facilities of the Company.

3. The Company shall not be responsible to the customer if changes in criteria in this tariff or changes in any of the facilities or operations or procedures of the Company render any customer-premise equipment obsolete, or require modification or alteration of such equipment, or otherwise affect its use or performance. The Company reserves the right to change the standards of its equipment as the requirements of the telephone business may direct.

TF-83-267
RECORDS CENTER
ORIGINAL
DO NOT REMOVE

Filed with I.S.C.C.

GENERAL EXCHANGE SERVICE TARIFFS

CONNECTIONS WITH CUSTOMER-PREMISE EQUIPMENT

C. OBLIGATIONS OF THE CUSTOMER

1. The customers will at their expense:
   a. Provide power to operate their equipment in conformity with Company specifications.
   b. Maintain their equipment to assure proper operation within standards of the Company.
   c. Replace or modify their equipment if requested by the Company if it becomes obsolete or incompatible because of changes in standards or operating procedures.
   d. Disconnect equipment upon notification that it is causing or is likely to cause interference or hazard to the network or company personnel, or to other customers of the Company.
   e. Pay a service check charge for visits to their premises when the service difficulty is caused by the customer-premise equipment as specified in Part VI, Service Check Charges.
   f. It shall be the customer's responsibility to modify any Customer Provided Equipment (CPE) to be compatible with multiparty Central Office Access Line service.

D. BASIS OF CONNECTION

Network connections may be made in accordance with General Rules and Regulations Part II, Network Connections.

E. NETWORK PROTECTION CRITERIA

To protect the network and services furnished to the public by the Company, the customer-premise equipment must comply with minimum network protection criteria which shall be prescribed by the Company, or Companies with which this Company connects.