Anti-Robocall Customer Notification and Point of Contact Information

GRM Networks is concerned about the number of suspected illegal and unwanted robocalls our customers receive and the harmful impact they can cause. Every day, scammers use the telephone to try to trick people out of money or obtain access to personal information. To help you and your family avoid becoming a victim of unwanted and potentially unlawful robocalls, we encourage all customers to read the tips and tools from the Federal Communications Commission (FCC). The website is https://www.fcc.gov/consumers/guides/stop-unwanted-robocalls-and-texts.

Customer Notification

To help reduce the number of illegal robocalls that may originate on our network, GRM Networks has implemented robocall mitigation efforts to monitor our network and verify that calls originating on our network are from legitimate numbers belonging to a valid GRM Networks customer. In line with FCC rules, users of GRM Networks' voice service are prohibited from originating illegal and spoofed robocalls with the intent to defraud, cause harm, or wrongly obtain anything of value from the recipient of the call. Violation of these terms can result in suspension or termination of the user's voice service.

Point of Contact

Any person with issues or questions about GRM Networks' robocall mitigation efforts should contact Jason Collings at jcollings@corp.grm.net or 660-748-2230.