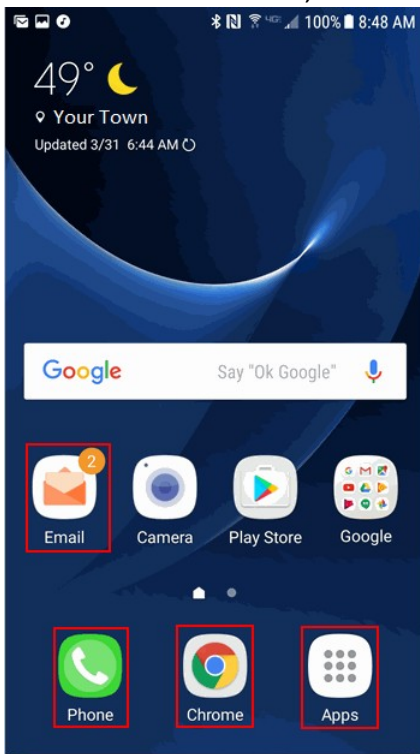
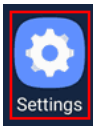


Changing Email Settings in Android 7.0 (Nougat)

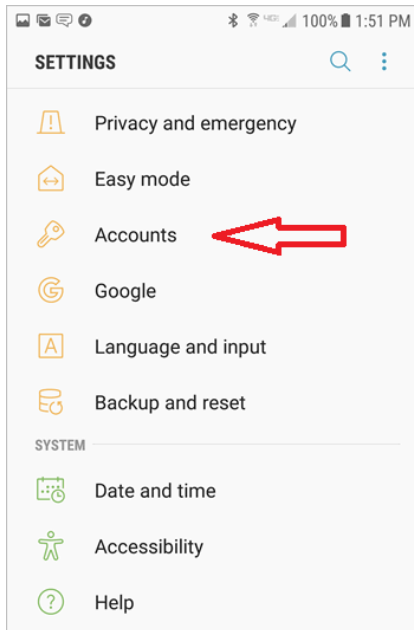
1. From the main window, click on your **Apps**.



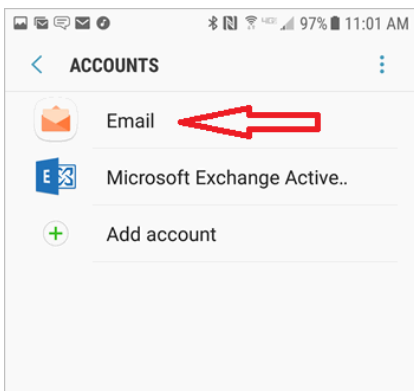
2. Click the **Settings** icon to open up your device's Settings menu.



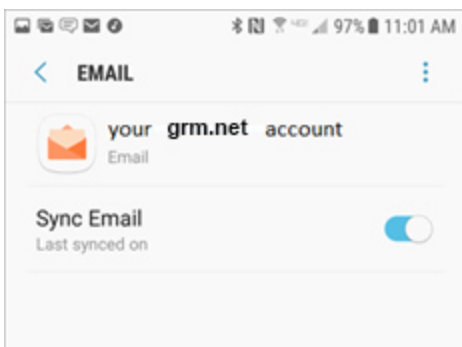
3. Click on **Accounts** from the Settings Menu.



4. Click on **Email** from the list of account types.

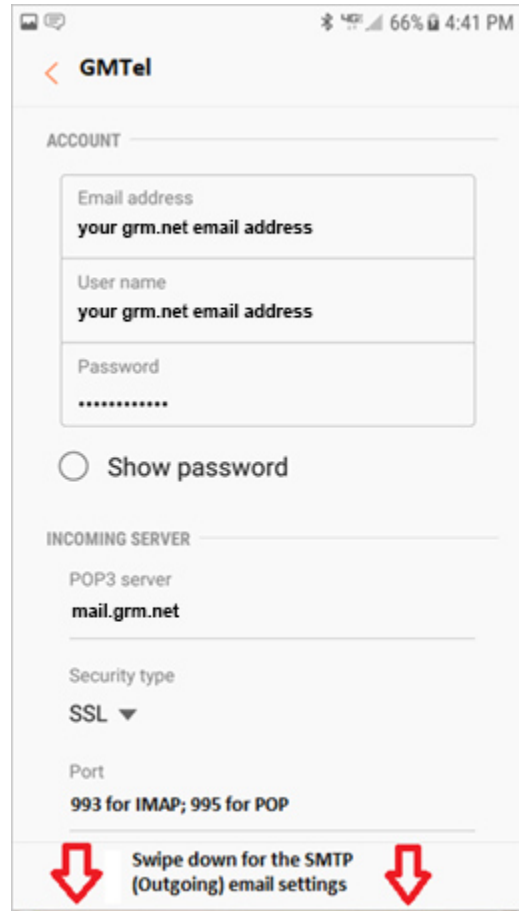


5. Click on your **grm.net** account from this window.



6. Your grm.net email address should be listed on the **Email Address** field.

- Verify your **FULL** email address appears in the **User Name** field.
 - If it does not and you cannot change it, please call Tech Support for assistance.
- If you are viewing this document after changing your password, enter your new password in the **Password** field.
 - If you have not changed your password since migrating to the new email platform, it is highly recommended that you change your password. For instructions on how to change your email password, go to www.grm.net/email and click on the "How to Change Your Password" link.



- Make sure that your **Incoming Server** shows **mail.grm.net**.
- Verify the **Security Type** shows **SSL**. If not, click the arrow next to this item and select it.
- In the **Port** field, you will need to determine what type of server you are using.
 - If you see **IMAP server** under the **Incoming Server** header, choose Port **993**.
 - If you see **POP3 server** like the image to the right, choose Port **995**.

7. Swipe down the **Server Settings** page and go to the **Outgoing Server** settings.
 - Verify your **SMTP Server** is set to **mail.grm.net**
 - Verify your **Security Type** is set to **SSL**. If not, click the arrow to the right and choose **SSL** from the drop-down.
 - Verify your **Port** is set to **587**.
 - Verify your **FULL** email address is showing in the **Username** field.
 - If you are viewing this document after changing your password, enter your new password in the Password field.
 - If you have not changed your password since migrating to the new email platform, it is highly recommended that you change your password. For instructions on how to change your email password, go to www.grm.net/email and click on the "How to Change Your Password" link.
8. Click **Next** when finished. Save your settings and go back in to your main email window. Make sure your email is functioning properly.
9. If your email is **NOT** functioning properly, please call tech support at 800-721-2577.

