In 1951, a group of rural residents came together to form a cooperative that would allow members to share the expense of providing telephone service to the area. Sixty years later, Grand River Mutual Telephone is continuing the pioneer spirit by providing state-of-the-art telecommunication technology to its members.

Lathrop Telephone Company, a division of Grand River Mutual, strives to offer quality services that will enhance the lives of our customers and strengthen the communities in our service area. In 2010, GRM received a government stimulus package. The funds are allocated to upgrade the current copper cable to fiber cable networks within Lathrop.

By replacing the copper connections with fiber connections, GRM Broadband customers will experience faster connection speeds allowing them to surf the web with greater ease, participate in online gaming, and experience the entertainment options of video streaming and movie downloads. With a fiber-to-the-home (FTTH) connection, local medical facilities will be able to receive test results and x-rays from hospitals or laboratories outside of the LTC serving area using the fiber connections. Business customers will be able to subscribe to broadband packages that provide the increased bandwidth needed to serve multiple computers within an office setting. Studies conducted by the Fiber-to-the-Home Council of North America found that a fiber connection will increase home values and enhance employment opportunities within the community.

After completion of the three year project, Lathrop Telephone Company residential and business customers will experience superior Internet connections and will be prepared for future communications options that are only available with the FTTH technology.

Toni Shrewsbury was the winner of the 2011 Lathrop Telephone directory cover photo contest.
At LTC we're dedicated to your satisfaction and providing quality services. In fact, we're so dedicated to your satisfaction that we're offering a reward for your opinions! We're offering an iPod Touch as a prize for completing our customer survey.

Here are several ways to do it:

1. Click on the "click here to take the survey now" box on our web site at www.grm.net. Fill in your answers and submit.
2. For a paper copy of the survey call 777 now. BOX ON OUR WEB SITE AT WWW.GRM.NET.
3. Look for the survey as an insert in your March bill. Complete it and return it with your payment.
4. Call 888-486-0133 and we'll mail you a copy of the survey.

Surveys must be received by March 31 so we can tabulate the results and use them in our planning process.

Thank you in advance for your help!